North Norfolk in full

The council tax bill and who receives it, spending by service, payments over £500, senior pay, the report card and how the council compares.

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This is a snapshot. It was generated on 13 November 2026 and does not change. The figures may have been updated since: the live version is at https://whereyourmoneygoes.co.uk/reports/#council-north-norfolk.

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Executive summary

The key figures from each part of this report, with the change on a year earlier where the source gives one.

North Norfolk: your area

£2,460
Band D council tax, 2026-27
+£119 (+5.1%) vs 2025-26
As of 6 April 2026

43.8%
Household waste recycled, 2024-25

6%
A roads where maintenance should be considered, 2024-25 (county)

Council tax in North Norfolk

£2,460
Band D a year, 2026-27
+£119 (+5.1%) vs 2025-26
As of 6 April 2026

£1,640
Band A, the lowest
As of 6 April 2026

+£49
Band D against the England average of £2,411
Above average
As of 6 April 2026

Where your council tax goes in North Norfolk

£2,459.93
Band D bill, 2026-27
As of 6 April 2026

£178.65
Goes to North Norfolk itself (7%)
As of 6 April 2026

£767.60
Largest line: adult social care
As of 28 September 2026

North Norfolk: your area

Your area · Last updated 13 November 2026 · https://whereyourmoneygoes.co.uk/your-area/north-norfolk/

North Norfolk sets a Band D council tax of **£2,460** for 2026-27, 131 of 296 councils in England from the highest. Police: Norfolk. Fire and rescue: Norfolk. Health: NHS Norfolk and Waveney Integrated Care Board. This page links to everything the site holds on the area; the full bill, the report card and parking each have a page of their own.

Key figures

£2,460
Band D council tax, 2026-27
+£119 (+5.1%) vs 2025-26
As of 6 April 2026

43.8%
Household waste recycled, 2024-25

6%
A roads where maintenance should be considered, 2024-25 (county)

88%
Reserves as a share of spending, 2024-25

What is the council tax in North Norfolk?

Band D is **£2,460** a year for 2026-27, and Band A, the lowest, **£1,640**. That is £49 above the England average of £2,411, 131 of 296 in England from the highest.

Of a Band D bill, **£179** goes to North Norfolk.

Every band, who gets the money and how North Norfolk compares

Where your council tax goes: from your bill to each service

How does the council compare?

- Council tax rise this year 5.1% Higher than the England figure of 4.9%
- Council tax per head £1,100 Higher than the England figure of £796
- Reserves as a share of net spending 88% Higher than the England figure of 50%
- Borrowing per home £0 Lower than the England figure of £3,474
- Accounts, 2025-26 Unsigned 4% of bodies had an opinion delivered by the backstop date
- Ofsted, children's services (county) Outstanding 73% of English councils are good or outstanding
- CQC, adult social care (county) Requires improvement 63% of assessed councils are good or outstanding
- A roads needing maintenance considered (county) 6% Higher than the England figure of 5%
- Recycling rate 43.8% Higher than the England figure of 42.0%
- Major planning decisions on time 96.7% Higher than the England figure of 91.0%

Each figure is set against the figure for England as a whole. They are plain comparisons, one measure at a time: there is no overall score and no ranking of councils. Higher is not always better or worse; what each measure does and does not show is on the methodology page.

The full report card: complaints, finances, audit, pay and services

Roads, bins and planning

Roads, recycling and planning in North Norfolk

Measure	Figure	Period
A roads where maintenance should be considered (Norfolk County Council)	6%	2024-25
B and C roads where maintenance should be considered	7%	2024-25
Unclassified roads where maintenance should be considered	7%	2024-25
Household waste reused, recycled or composted	43.8%	2024-25
Major planning decisions made on time	96.7%	24 months to end of June 2026

Road condition is from the Department for Transport; each figure is compared with England as a whole in the report card.

What does the council make from parking?

Parking income and surplus for North Norfolk

Authority	Year	Income	Surplus
Norfolk CC (county)	2025-26	£1.7m	£90,000

What the law lets a council spend a parking surplus on is on parking fines and council parking income.

Who is your MP?

A council area can span several constituencies, so your MP depends on your address. Enter your postcode in the box at the top of this page to see your MP and what their office cost, find any MP by name or constituency , or see every constituency and its MP on the MP map.

How much crime is recorded here?

In the 12 months to August 2026, police recorded **42.9 crimes per 1,000 residents** in North Norfolk, excluding anti-social behaviour, against 82.5 across England.

North Norfolk on the crime map, down to streets of a few hundred homes

Your police precept

A Band D home in North Norfolk pays **£344.79** police precept in 2026-27. It funds **Norfolk**, which has £250m in all for 2026-27. The precept is set once for the whole force area and spent across the whole force area, so the crime figures above for North Norfolk are not what its precept bought.

Norfolk: funding, precept and results for the whole force

Who runs police, fire, health and ambulances here?

The bodies that serve North Norfolk, and their latest money

Service	Body	Latest	Per resident
Police	Norfolk	£250m (2026-27)	£265
Fire and rescue	Norfolk Fire and Rescue Service	£44m (2025-26)	£46.52
Ambulance	East of England Ambulance Service NHS Trust	£494m (2024-25)	£75.17
NHS	NHS Norfolk and Suffolk Integrated Care Board	£5.4bn (2028-29)	£3,101
Roads	Norfolk County Council	£19m (2025-26)	£19.89
Schools	Norfolk	£712m (2026-27)	£753
Council spending	North Norfolk	£18m (2024-25)	£178
Social care	Norfolk	£760m (2024-25)	£808
Housing	North Norfolk	£3m (2024-25)	£26.56
Waste and recycling	North Norfolk	not published	—

Each body serves a wider area than North Norfolk, and its money is for the whole of that area. Its page has its funding over time and what is recorded alongside it; public services near you looks them up for any postcode. Water is not covered yet: see Discover Water.

Which bodies cover North Norfolk: ONS lookups of local authorities to police force areas, fire and rescue authorities, integrated care boards and local health boards (Open Government Licence v3.0); where an area is split between integrated care boards, the one covering most residents is named.

How does North Norfolk look against other councils?

See North Norfolk on the council map, alongside every other council on council tax, complaints, reserves, audit and inspections, or browse every council.

Common questions

- **How much is council tax in North Norfolk?** Band D is £2,460 a year for 2026-27. Every band.
- **Which police force covers North Norfolk?** Norfolk police force area. Fire and rescue: Norfolk.

Council tax in North Norfolk

Your area · Last updated 13 November 2026 · https://whereyourmoneygoes.co.uk/council-tax/england/north-norfolk/

Council tax in **North Norfolk** for 2026-27 is **£2,460 a year for a Band D home**, £1,640 for Band A and £4,920 for the top band. That is £49 above the England average of £2,411. It ranks 131 of 296 billing areas in England. Figures are the council's own set rates.

Key figures

£2,460
Band D a year, 2026-27
+£119 (+5.1%) vs 2025-26
As of 6 April 2026

£1,640
Band A, the lowest
As of 6 April 2026

+£49
Band D against the England average of £2,411
Above average
As of 6 April 2026

131 of 296
Rank in England, highest first
As of 6 April 2026

What is the bill for each band?

Council tax by band in North Norfolk, bands A to H

Band	A year	A month
Band A	£1,639.95	£136.66
Band B	£1,913.28	£159.44
Band C	£2,186.60	£182.22
Band D	£2,459.93	£204.99
Band E	£3,006.58	£250.55
Band F	£3,553.23	£296.10
Band G	£4,099.88	£341.66
Band H	£4,919.86	£409.99

Who gets the money?

Band D bill in North Norfolk by receiving body

Who receives it	Band D	Share
North Norfolk	£179	7%
Other precepting bodies	£2,281	93%

Each body sets its own precept and the council simply collects them together. The council that sends the bill keeps only its own share.

Where your council tax goes: from your bill to each service

How does it compare?

Band D here is **£49 above** the England average, 131 of 296 councils from the highest.

North Norfolk among the England councils nearest it, Band D 2026-27



Ranked highest first. Every council is in the full table.

How does North Norfolk compare? The report card

Official figures on complaints, finances, audit, pay and services for North Norfolk, each from the body that published it and set against the figure for England. See every council on the council map.

- Council tax rise this year 5.1% Higher than the England figure of 4.9%
- Council tax per head £1,100 Higher than the England figure of £796
- Reserves as a share of net spending 88% Higher than the England figure of 50%
- Borrowing per home £0 Lower than the England figure of £3,474
- Accounts, 2025-26 Unsigned 4% of bodies had an opinion delivered by the backstop date
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Each figure is set against the figure for England as a whole. They are plain comparisons, one measure at a time: there is no overall score and no ranking of councils. Higher is not always better or worse; what each measure does and does not show is on the methodology page.

What do complaints to the ombudsman show?

Local Government and Social Care Ombudsman: North Norfolk, 2025-26

Measure	North Norfolk	For comparison
Complaints and enquiries received	10	—
Complaints and enquiries decided	7	15 in 2024-25
Detailed investigations	0	—
Upheld	0	—
Uphold rate	No investigations	86% for every body the Ombudsman covers; 74% for similar councils
Upheld cases where the council had already offered a satisfactory remedy	—	13% for every body the Ombudsman covers
Ombudsman's recommendations the council complied with	—	99.9% for every body the Ombudsman covers
Uphold rate in 2024-25	100%	—

An uphold rate depends on how many complaints reach a detailed investigation. With few investigations, one decision moves it a long way.

Source: Local Government and Social Care Ombudsman, Annual review of local government complaints, 2025-26.

This council is not in the Housing Ombudsman's landlord tables for 2025-26, which list landlords with five or more findings. Most councils without their own homes are not.

How healthy are its finances?

Reserves, spending and borrowing: North Norfolk

Measure	North Norfolk	For comparison
Net revenue spending, 2024-25	£18.7m	—
Reserves at the end of 2024-25	£16.5m	—
Reserves as a share of net spending	88%	50% for England; 97% in 2023-24
Outstanding borrowing at 30 June 2026	£0k	—
Borrowing per home on the valuation list	£0	£3,474 across English billing authorities

Earmarked and unallocated revenue reserves at the end of the year, excluding schools and public health, as a share of net revenue expenditure. Much of any council's reserves is set aside for particular purposes. Borrowing is total outstanding loans of every kind; councils borrow mainly to pay for buildings, roads and housing, and the figure does not show what the borrowing was for.

Source: Ministry of Housing, Communities and Local Government, Local authority revenue expenditure and financing: revenue outturn time series, 2025-26; Ministry of Housing, Communities and Local Government, Local authority borrowing and investment live table, 30 June 2026; Ministry of Housing, Communities and Local Government, Council Taxbase statistics, 2025.

What have the auditors said?

Audit of the accounts: North Norfolk

Accounts year	Status recorded by PSAA	Opinion signed
2025-26	Unsigned	Not yet
2024-25	Delivered by backstop	17 February 2026

"Delivered by backstop" means the auditor gave an opinion by the statutory backstop date. Many opinions given that way were disclaimed or qualified because the deadline cut the audit short; PSAA publishes which type of opinion each council received only as national totals, so it is not shown here. Auditors' value-for-money findings are in each auditor's annual report on the council's website.

Source: Public Sector Audit Appointments, Monthly audit opinion data, 2025-26.

What are senior staff and councillors paid?

Senior pay and councillor allowances for North Norfolk have not yet been read from its statement of accounts. There is no central dataset of either; they are being added council by council, each with a link to the page of the accounts it comes from.

How are its services rated?

Service ratings and performance: North Norfolk

Measure	North Norfolk	For comparison
Children's services, Ofsted overall effectiveness	Outstanding (Norfolk County Council)	18 May 2026. 73% of English councils judged good or outstanding
Adult social care, CQC assessment	Requires improvement (Norfolk County Council)	12 December 2025. 63% of assessed councils rated good or outstanding
A roads where maintenance should be considered, 2024-25	6% (Norfolk County Council)	5% in England
B and C roads where maintenance should be considered, 2024-25	7% (Norfolk County Council)	7% in England
Unclassified roads where maintenance should be considered, 2024-25	7% (Norfolk County Council)	17% in England
Household waste sent for reuse, recycling or composting, 2024-25	43.8%	42.0% for England
Major planning decisions on time, 24 months to end of june 2026	96.7%	91.0% for England
Non-major planning decisions on time, 24 months to end of June 2026	93.3%	90.7% for England

Norfolk County Council runs children's services, adult social care and most roads here, so those rows are the county council's. Inspections happen at different times, so a rating can be several years old; the date is shown with each. Planning figures are measured differently in each nation: share of decisions made within the statutory time (13 weeks for major, 8 for non-major) or an agreed extension, over 24 months. Recycling rates are measured differently in England, Scotland and Wales, so compare within a nation.

Source: Ofsted, Children's social care: local authority inspection outcomes, as at 31 March 2026; Care Quality Commission, Local authority assessments, latest assessment; Department for Transport, Road condition statistics: data tables (RDC), 2024-25; Department for Environment, Food and Rural Affairs, Local authority collected waste management: annual results, 2024-25; Ministry of Housing, Communities and Local Government, Live tables on planning application statistics (P151, P153), 24 months to end of June 2026.

What about the county council, Norfolk County Council?

Norfolk County Council sets its own share of the council tax bill here and runs social care, children's services, most roads and waste disposal. Its own figures:

Norfolk County Council: its own figures

Measure	Norfolk County Council	Detail
Ombudsman uphold rate	81%	156 complaints decided, 2025-26
Reserves as a share of net spending	22%	2025-26
Outstanding borrowing	£964.2m	at 30 June 2026
Accounts, 2025-26	Unsigned	Not yet signed

Official events for Norfolk County Council:

1. 27 February 2026 Audit backstop Listed by MHCLG as not meeting the audit backstop requirements for 2024-25 Draft accounts published by the deadline: yes. Audit opinion delivered by the backstop date: no. Ministry of Housing, Communities and Local Government
2. 29 February 2024 Exceptional Financial Support Exceptional Financial Support agreed in principle for 2024-25 £36.063m (support agreed in February 2026) Ministry of Housing, Communities and Local Government

Source: Local Government and Social Care Ombudsman, Annual review of local government complaints, 2025-26; Ministry of Housing, Communities and Local Government, Local authority revenue expenditure and financing: revenue outturn time series, 2025-26; Ministry of Housing, Communities and Local Government, Local authority borrowing and investment live table, 30 June 2026; Public Sector Audit Appointments, Monthly audit opinion data, 2025-26.

What has happened recently?

Decisions and publications by official bodies about North Norfolk, newest first. Each links to the body that made or published it. News reports are not included.

1. 1 April 2026 Council tax Council tax for 2026-27: Band D £2,460, up 5.1% on the year before Ministry of Housing, Communities and Local Government
2. 4 May 2023 Election Local election: 40 seats won Liberal Democrats 25, Conservative and Unionist Party 12, Independent 3 Democracy Club

Does the council think something here is wrong?

If you represent North Norfolk and think a figure here is wrong, out of date or unfairly presented, email hello@whereyourmoneygoes.co.uk with this page's address and the source you would point to. Every correction is logged, with its date, on the corrections page.

How much of the council's spending does this cover?

Council tax paid for **10.5%** of the money North Norfolk had to spend in 2024-25. The rest came from government grants (34.3%), business rates (10.7%) and fees, charges and other income (43.0%), with 1.5% taken from reserves. That is why a grant cut can raise your bill even when the council has not changed what it does. See where it goes.

Where can I find out more?

What council tax is and why it works this way, including why the bands are still based on 1991 property values in England and Scotland, and how every area compares, everything else on North Norfolk: parking, roads, your MP and local services, and North Norfolk on the council map.

Common questions

- **How much is council tax in North Norfolk?** Band D is £2,460 a year for 2026-27. Band A is £1,640 and the top band £4,920.
- **Is council tax in North Norfolk higher than average?** Yes. Band D here is £49 above the England average of £2,411.

Where your council tax goes in North Norfolk

Your area · Last updated 13 November 2026 · https://whereyourmoneygoes.co.uk/council-tax/england/north-norfolk/where-it-goes/

A Band D council tax bill in **North Norfolk** is **£2,459.93** for 2026-27, split between North Norfolk £178.65, Norfolk County Council £1,808.28, Norfolk County Council: adult social care precept, this year's increase £35.10, Norfolk Police and Crime Commissioner and Chief Constable £344.79, Parish and town councils (average for the area) £93.11. Shared out in proportion to what each body spends, the largest single line is adult social care at Norfolk County Council: **£767.60** of the bill. Council tax pays for 11% of the council's own spending; the rest is government grant, business rates and fees.

Key figures

£2,459.93
Band D bill, 2026-27
As of 6 April 2026

£178.65
Goes to North Norfolk itself (7%)
As of 6 April 2026

£767.60
Largest line: adult social care
As of 28 September 2026

10.5%
Of the council's money that comes from council tax, 2024-25
As of 28 September 2026

Who gets your bill

Figures are for a **Band D** home. Bands A to H pay a fixed fraction of this, set in law.

Parish precepts differ from parish to parish; this is the average across the area, and a home outside any parish pays none.

And where does that bit go?

Choose any part of the bill to see how it divides, then keep going as far as the published returns allow. Every level has its own link you can share.

An interactive map or explorer appears here on the live page.

Parks, street cleaning and roads here

What North Norfolk and Norfolk County Council spent, net of income, on the lines readers ask about most. Roads and street cleaning are also shown per mile of road the council looks after, where it is the highway authority. Gully cleaning and verge cutting are inside routine maintenance; no return splits them out.

North Norfolk, 2024-25

Line	Net spending	Per resident	Similar councils, per resident	Per mile of road	Change
Parks and open spaces (including play areas)	£918k	£8.85	£12	—	down 12.5% on 2023-24
Street cleaning	£883k	£8.51	£7.57	—	down 19.4% on 2023-24

Norfolk County Council, 2025-26

Line	Net spending	Per resident	Similar councils, per resident	Per mile of road	Change
Parks and open spaces (including play areas)	£1.2m	£1.24	£3.00	—	up 861.5% on 2024-25
Road and bridge maintenance	£5.3m	£5.60	£25	£869 (similar: £5,563)	down 47.0% on 2024-25
Environmental, safety and routine maintenance	£3.9m	£4.10	£19	£636 (similar: £4,248)	down 57.2% on 2024-25
Structural maintenance (resurfacing, bridges)	£1.4m	£1.50	£3.22	£232 (similar: £946)	up 50.6% on 2024-25
Winter service (gritting)	£3.4m	£3.63	£4.34	£563 (similar: £1,012)	down 16.4% on 2024-25
Street lighting (including energy)	£10.0m	£11	£6.60	£1,648 (similar: £1,683)	down 3.4% on 2024-25

Miles of road: Department for Transport road lengths, 2025; locally managed major roads and all minor roads. More on what council tax does and doesn't pay for.

What it adds up to

North Norfolk: net spending per resident by service, 2024-25, against the median for district councils in England

Service	Per resident	Median
Environment and regulation	£62	£56
Running the council	£54	£41
Planning and development	£35	£22
Housing (not council homes)	£26	£24
Parks, leisure, libraries and culture	£22	£23
Other services	£-0.44	£2.66
Roads and transport	£-19.96	£-4.18

- North Norfolk spent **33.3%** of its gross service spending on its own staff in 2024-25 (median for district councils in England: 39.3%); the rest went on suppliers, contractors, grants, benefits and other running costs.

Norfolk County Council: net spending per resident by service, 2025-26, against the median for county councils

Service	Per resident	Median
Education	£649	£736
Adult social care	£505	£447
Children's social care	£246	£239
Public health	£56	£52
Environment and regulation	£56	£58
Roads and transport	£47	£68
Fire and rescue	£47	£48
Running the council	£40	£21
Parks, leisure, libraries and culture	£16	£17
Planning and development	£9.11	£4.63
Other services	£0.24	£0.63

- Norfolk County Council spent **32.0%** of its gross service spending on its own staff in 2025-26 (median for county councils: 28.1%); the rest went on suppliers, contractors, grants, benefits and other running costs.

What this data does and doesn't show

- These are each body's own figures, as reported to government in its revenue outturn return. Net spending is after the fees, charges and grants a service brings in.
- Your bill is for 2026-27; it is shared out using the latest published return, which covers an earlier year. The mix of spending changes little from one year to the next, but it does change.
- Council tax is not ring-fenced: this shows your bill in proportion to spending, not what your money bought. Where a precept is set aside for adult social care, it is shown against adult social care.
- No council publishes spending at street or property level, so nothing here says what was spent near you.
- Sub-service lines are the ones the national returns itemise. Councils describe their own budgets differently; their budget books and statements of accounts have more detail.

Sources

- Ministry of Housing, Communities and Local Government, Council Tax levels set by local authorities in England: Table 10, local authority level data, published 25 March 2026. Open Government Licence v3.0.
- Ministry of Housing, Communities and Local Government, Local authority revenue expenditure and financing: Revenue Outturn multi-year data set, published 28 September 2026. Open Government Licence v3.0.

How the split is worked out, and how the three nations' returns are matched to one list of services, is on the methodology page. The dataset is on the data page. See also council tax in North Norfolk and everything else about North Norfolk.

Common questions

- **What does council tax pay for in North Norfolk?** A Band D bill of £2,459.93 is split between North Norfolk, Norfolk County Council, Norfolk County Council: adult social care precept, this year's increase, Norfolk Police and Crime Commissioner and Chief Constable, Parish and town councils (average for the area). In proportion to spending, the largest line is adult social care, £767.60.
- **Is council tax ring-fenced for particular services?** No. Council tax is pooled with grants, business rates and fees. The adult social care precept is the exception: councils raise it for adult social care.

Sources and licences

Every dataset behind the figures in this document, with its publisher, the date its figures are as of, and the licence they are used under.

Source	Publisher	Figures as of	Licence	Used in
Council Tax levels set by local authorities in England	Ministry of Housing, Communities and Local Government	the 2026–27 financial year	Open Government Licence v3.0	North Norfolk: your area; Council tax in North Norfolk; Where your council tax goes in North Norfolk
https://www.gov.uk/government/collections/council-tax-statistics				
Local authority revenue expenditure and financing: Revenue Outturn multi-year data set	Ministry of Housing, Communities and Local Government	28 September 2026	Open Government Licence v3.0	Where your council tax goes in North Norfolk
https://assets.publishing.service.gov.uk/media/6ab26ffffe72ed1e2b02ee74/Revenue_Outturn_time_series_data_v4.csv				

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