Norwich in full

The council tax bill and who receives it, spending by service, payments over £500, senior pay, the report card and how the council compares.

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Executive summary

The key figures from each part of this report, with the change on a year earlier where the source gives one.

Norwich: your area

£2,503
Band D council tax, 2026-27
+£112 (+4.7%) vs 2025-26
As of 6 April 2026

£3.2m
Parking surplus, 2025-26
As of 6 April 2025

38.1%
Household waste recycled, 2024-25

Council tax in Norwich

£2,503
Band D a year, 2026-27
+£112 (+4.7%) vs 2025-26
As of 6 April 2026

£1,669
Band A, the lowest
As of 6 April 2026

+£92
Band D against the England average of £2,411
Above average
As of 6 April 2026

Where your council tax goes in Norwich

£2,503.44
Band D bill, 2026-27
As of 6 April 2026

£315.26
Goes to Norwich itself (13%)
As of 6 April 2026

£767.60
Largest line: adult social care
As of 28 September 2026

Parking income in Norwich City

£3.17m
Parking surplus
−£1.22m (−27.9%) vs 2024–25
2025–26

£11.24m
Parking income
+£0.72m (+6.8%) vs 2024–25
2025–26

£8.07m
Spending on parking
+£1.94m (+31.7%) vs 2024–25
2025–26

Norwich: spending over £500

£101.1m
Paid in payments of £500 or more, latest year

9,473
Payments

754
Suppliers

Norwich: senior pay and councillor allowances

£179,092
Chief executive officer, 2025-26

3
Staff paid £100,000 or more, 2025-26

£437,000
Members' allowances, 2025-26

Norwich: your area

Your area · Last updated 13 November 2026 · https://whereyourmoneygoes.co.uk/your-area/norwich/

Norwich sets a Band D council tax of **£2,503** for 2026-27, 92 of 296 councils in England from the highest. Police: Norfolk. Fire and rescue: Norfolk. Health: NHS Norfolk and Waveney Integrated Care Board. This page links to everything the site holds on the area; the full bill, the report card and parking each have a page of their own.

Key figures

£2,503
Band D council tax, 2026-27
+£112 (+4.7%) vs 2025-26
As of 6 April 2026

£3.2m
Parking surplus, 2025-26
As of 6 April 2025

38.1%
Household waste recycled, 2024-25

6%
A roads where maintenance should be considered, 2024-25 (county)

118%
Reserves as a share of spending, 2025-26

What is the council tax in Norwich?

Band D is **£2,503** a year for 2026-27, and Band A, the lowest, **£1,669**. That is £92 above the England average of £2,411, 92 of 296 in England from the highest.

Of a Band D bill, **£315** goes to Norwich.

Every band, who gets the money and how Norwich compares

Where your council tax goes: from your bill to each service

Every payment over £500 that Norwich publishes

Norwich: senior pay and councillors' allowances

How does the council compare?

- Council tax rise this year 4.7% Lower than the England figure of 4.9%
- Council tax per head £684 Lower than the England figure of £796
- Ombudsman uphold rate 100% (4 of 4) Higher than the England figure of 86%
- Reserves as a share of net spending 118% Higher than the England figure of 50%
- Borrowing per home £2,107 Lower than the England figure of £3,474
- Accounts, 2025-26 Unsigned 4% of bodies had an opinion delivered by the backstop date
- Ofsted, children's services (county) Outstanding 73% of English councils are good or outstanding
- CQC, adult social care (county) Requires improvement 63% of assessed councils are good or outstanding
- A roads needing maintenance considered (county) 6% Higher than the England figure of 5%
- Recycling rate 38.1% Lower than the England figure of 42.0%
- Major planning decisions on time 95.7% Higher than the England figure of 91.0%

Each figure is set against the figure for England as a whole. They are plain comparisons, one measure at a time: there is no overall score and no ranking of councils. Higher is not always better or worse; what each measure does and does not show is on the methodology page.

The full report card: complaints, finances, audit, pay and services

Roads, bins and planning

Roads, recycling and planning in Norwich

Measure	Figure	Period
A roads where maintenance should be considered (Norfolk County Council)	6%	2024-25
B and C roads where maintenance should be considered	7%	2024-25
Unclassified roads where maintenance should be considered	7%	2024-25
Household waste reused, recycled or composted	38.1%	2024-25
Major planning decisions made on time	95.7%	24 months to end of June 2026

Road condition is from the Department for Transport; each figure is compared with England as a whole in the report card.

What does the council make from parking?

Parking income and surplus for Norwich

Authority	Year	Income	Surplus
Norwich City	2025-26	£11.2m	£3.2m
Norfolk CC (county)	2025-26	£1.7m	£90,000

What the law lets a council spend a parking surplus on is on parking fines and council parking income.

Who is your MP?

A council area can span several constituencies, so your MP depends on your address. Enter your postcode in the box at the top of this page to see your MP and what their office cost, find any MP by name or constituency , or see every constituency and its MP on the MP map.

How much crime is recorded here?

In the 12 months to August 2026, police recorded **106.1 crimes per 1,000 residents** in Norwich, excluding anti-social behaviour, against 82.5 across England.

Norwich on the crime map, down to streets of a few hundred homes

Your police precept

A Band D home in Norwich pays **£344.79** police precept in 2026-27. It funds **Norfolk**, which has £250m in all for 2026-27. The precept is set once for the whole force area and spent across the whole force area, so the crime figures above for Norwich are not what its precept bought.

Norfolk: funding, precept and results for the whole force

Who runs police, fire, health and ambulances here?

The bodies that serve Norwich, and their latest money

Service	Body	Latest	Per resident
Police	Norfolk	£250m (2026-27)	£265
Fire and rescue	Norfolk Fire and Rescue Service	£44m (2025-26)	£46.52
Ambulance	East of England Ambulance Service NHS Trust	£494m (2024-25)	£75.17
NHS	NHS Norfolk and Suffolk Integrated Care Board	£5.4bn (2028-29)	£3,101
Roads	Norfolk County Council	£19m (2025-26)	£19.89
Schools	Norfolk	£712m (2026-27)	£753
Council spending	Norwich	£31m (2025-26)	£212
Social care	Norfolk	£760m (2024-25)	£808
Housing	Norwich City	£10m (2025-26)	£70.09
Waste and recycling	Norwich	not published	—

Each body serves a wider area than Norwich, and its money is for the whole of that area. Its page has its funding over time and what is recorded alongside it; public services near you looks them up for any postcode. Water is not covered yet: see Discover Water.

Which bodies cover Norwich: ONS lookups of local authorities to police force areas, fire and rescue authorities, integrated care boards and local health boards (Open Government Licence v3.0); where an area is split between integrated care boards, the one covering most residents is named.

How does Norwich look against other councils?

See Norwich on the council map, alongside every other council on council tax, complaints, reserves, audit and inspections, or browse every council.

Common questions

- **How much is council tax in Norwich?** Band D is £2,503 a year for 2026-27. Every band.
- **Which police force covers Norwich?** Norfolk police force area. Fire and rescue: Norfolk.

Council tax in Norwich

Your area · Last updated 13 November 2026 · https://whereyourmoneygoes.co.uk/council-tax/england/norwich/

Council tax in **Norwich** for 2026-27 is **£2,503 a year for a Band D home**, £1,669 for Band A and £5,007 for the top band. That is £92 above the England average of £2,411. It ranks 92 of 296 billing areas in England. Figures are the council's own set rates.

Key figures

£2,503
Band D a year, 2026-27
+£112 (+4.7%) vs 2025-26
As of 6 April 2026

£1,669
Band A, the lowest
As of 6 April 2026

+£92
Band D against the England average of £2,411
Above average
As of 6 April 2026

92 of 296
Rank in England, highest first
As of 6 April 2026

What is the bill for each band?

Council tax by band in Norwich, bands A to H

Band	A year	A month
Band A	£1,668.96	£139.08
Band B	£1,947.12	£162.26
Band C	£2,225.28	£185.44
Band D	£2,503.44	£208.62
Band E	£3,059.76	£254.98
Band F	£3,616.08	£301.34
Band G	£4,172.40	£347.70
Band H	£5,006.88	£417.24

Who gets the money?

Band D bill in Norwich by receiving body

Who receives it	Band D	Share
Norwich	£315	13%
Other precepting bodies	£2,188	87%

Each body sets its own precept and the council simply collects them together. The council that sends the bill keeps only its own share.

Where your council tax goes: from your bill to each service

How does it compare?

Band D here is **£92 above** the England average, 92 of 296 councils from the highest.

Norwich among the England councils nearest it, Band D 2026-27



Ranked highest first. Every council is in the full table.

How does Norwich compare? The report card

Official figures on complaints, finances, audit, pay and services for Norwich, each from the body that published it and set against the figure for England. See every council on the council map.

- Council tax rise this year 4.7% Lower than the England figure of 4.9%
- Council tax per head £684 Lower than the England figure of £796
- Ombudsman uphold rate 100% (4 of 4) Higher than the England figure of 86%
- Reserves as a share of net spending 118% Higher than the England figure of 50%
- Borrowing per home £2,107 Lower than the England figure of £3,474
- Accounts, 2025-26 Unsigned 4% of bodies had an opinion delivered by the backstop date
- Ofsted, children's services (county) Outstanding 73% of English councils are good or outstanding
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- Recycling rate 38.1% Lower than the England figure of 42.0%
- Major planning decisions on time 95.7% Higher than the England figure of 91.0%

Each figure is set against the figure for England as a whole. They are plain comparisons, one measure at a time: there is no overall score and no ranking of councils. Higher is not always better or worse; what each measure does and does not show is on the methodology page.

What do complaints to the ombudsman show?

Local Government and Social Care Ombudsman: Norwich, 2025-26

Measure	Norwich	For comparison
Complaints and enquiries received	36	—
Complaints and enquiries decided	39	38 in 2024-25
Detailed investigations	4	—
Upheld	4	—
Uphold rate	100%	86% for every body the Ombudsman covers; 74% for similar councils
Upheld cases where the council had already offered a satisfactory remedy	0%	13% for every body the Ombudsman covers
Ombudsman's recommendations the council complied with	100%	99.9% for every body the Ombudsman covers
Uphold rate in 2024-25	100%	—

An uphold rate depends on how many complaints reach a detailed investigation. With few investigations, one decision moves it a long way.

Source: Local Government and Social Care Ombudsman, Annual review of local government complaints, 2025-26.

The Housing Ombudsman, which handles complaints from council tenants, made 1 finding of severe maladministration against Norwich City Council in 2025-26, out of 55 findings in 27 determinations. Its maladministration rate for this landlord was 75%.

Source: Housing Ombudsman Service, Annual complaints review: landlord tables, 2025-26.

How healthy are its finances?

Reserves, spending and borrowing: Norwich

Measure	Norwich	For comparison
Net revenue spending, 2025-26	£22.6m	—
Reserves at the end of 2025-26	£26.5m	—
Reserves as a share of net spending	118%	50% for England; 111% in 2024-25
Outstanding borrowing at 30 June 2026	£146.0m	—
Borrowing per home on the valuation list	£2,107	£3,474 across English billing authorities

Earmarked and unallocated revenue reserves at the end of the year, excluding schools and public health, as a share of net revenue expenditure. Much of any council's reserves is set aside for particular purposes. Borrowing is total outstanding loans of every kind; councils borrow mainly to pay for buildings, roads and housing, and the figure does not show what the borrowing was for.

Source: Ministry of Housing, Communities and Local Government, Local authority revenue expenditure and financing: revenue outturn time series, 2025-26; Ministry of Housing, Communities and Local Government, Local authority borrowing and investment live table, 30 June 2026; Ministry of Housing, Communities and Local Government, Council Taxbase statistics, 2025.

What have the auditors said?

Audit of the accounts: Norwich

Accounts year	Status recorded by PSAA	Opinion signed
2025-26	Unsigned	Not yet
2024-25	Post backstop opinion delivered	23 March 2026

"Delivered by backstop" means the auditor gave an opinion by the statutory backstop date. Many opinions given that way were disclaimed or qualified because the deadline cut the audit short; PSAA publishes which type of opinion each council received only as national totals, so it is not shown here. Auditors' value-for-money findings are in each auditor's annual report on the council's website.

Source: Public Sector Audit Appointments, Monthly audit opinion data, 2025-26.

What are senior staff and councillors paid?

Pay and allowances: Norwich, from the statement of accounts

Measure	2025-26	2024-25
Employees paid £50,000 or more	86	75
Councillors' allowances	£437,000	£437,000

The count is up 11 on the year before. 'The number of employees, including senior employees, whose remuneration, excluding pension contributions and including termination payments where applicable, was £50,000 or more in bands of £5,000'. Totals 86 (2025-2026) and 75 (2024-2025). Only bands with employees are printed; dashes recorded as 0. Norwich is a district council and does not employ school staff (includesSchools recorded false on that basis, not from the note). The accounts describe the allowances figure as "Members Allowances 437 (2024-2025 437) £'000". These are draft accounts and may change at audit. Thresholds are not adjusted for inflation, so more staff cross them each year as pay rises.

Source: Norwich, Norwich City Council – DRAFT 2025-2026 Statement of Accounts, PDF page 103 (printed page 102), Note 32. Checked 24 September 2026.

How are its services rated?

Service ratings and performance: Norwich

Measure	Norwich	For comparison
Children's services, Ofsted overall effectiveness	Outstanding (Norfolk County Council)	18 May 2026. 73% of English councils judged good or outstanding
Adult social care, CQC assessment	Requires improvement (Norfolk County Council)	12 December 2025. 63% of assessed councils rated good or outstanding
A roads where maintenance should be considered, 2024-25	6% (Norfolk County Council)	5% in England
B and C roads where maintenance should be considered, 2024-25	7% (Norfolk County Council)	7% in England
Unclassified roads where maintenance should be considered, 2024-25	7% (Norfolk County Council)	17% in England
Household waste sent for reuse, recycling or composting, 2024-25	38.1%	42.0% for England
Major planning decisions on time, 24 months to end of june 2026	95.7%	91.0% for England
Non-major planning decisions on time, 24 months to end of June 2026	88.1%	90.7% for England

Norfolk County Council runs children's services, adult social care and most roads here, so those rows are the county council's. Inspections happen at different times, so a rating can be several years old; the date is shown with each. Planning figures are measured differently in each nation: share of decisions made within the statutory time (13 weeks for major, 8 for non-major) or an agreed extension, over 24 months. Recycling rates are measured differently in England, Scotland and Wales, so compare within a nation.

Source: Ofsted, Children's social care: local authority inspection outcomes, as at 31 March 2026; Care Quality Commission, Local authority assessments, latest assessment; Department for Transport, Road condition statistics: data tables (RDC), 2024-25; Department for Environment, Food and Rural Affairs, Local authority collected waste management: annual results, 2024-25; Ministry of Housing, Communities and Local Government, Live tables on planning application statistics (P151, P153), 24 months to end of June 2026.

What about the county council, Norfolk County Council?

Norfolk County Council sets its own share of the council tax bill here and runs social care, children's services, most roads and waste disposal. Its own figures:

Norfolk County Council: its own figures

Measure	Norfolk County Council	Detail
Ombudsman uphold rate	81%	156 complaints decided, 2025-26
Reserves as a share of net spending	22%	2025-26
Outstanding borrowing	£964.2m	at 30 June 2026
Accounts, 2025-26	Unsigned	Not yet signed

Official events for Norfolk County Council:

1. 27 February 2026 Audit backstop Listed by MHCLG as not meeting the audit backstop requirements for 2024-25 Draft accounts published by the deadline: yes. Audit opinion delivered by the backstop date: no. Ministry of Housing, Communities and Local Government
2. 29 February 2024 Exceptional Financial Support Exceptional Financial Support agreed in principle for 2024-25 £36.063m (support agreed in February 2026) Ministry of Housing, Communities and Local Government

Source: Local Government and Social Care Ombudsman, Annual review of local government complaints, 2025-26; Ministry of Housing, Communities and Local Government, Local authority revenue expenditure and financing: revenue outturn time series, 2025-26; Ministry of Housing, Communities and Local Government, Local authority borrowing and investment live table, 30 June 2026; Public Sector Audit Appointments, Monthly audit opinion data, 2025-26.

What has happened recently?

Decisions and publications by official bodies about Norwich, newest first. Each links to the body that made or published it. News reports are not included.

1. 7 May 2026 Election Local election: 14 seats won Green Party 11, Reform UK 2, Liberal Democrats 1 Democracy Club
2. 1 April 2026 Council tax Council tax for 2026-27: Band D £2,503, up 4.7% on the year before Ministry of Housing, Communities and Local Government
3. 27 February 2026 Audit backstop Listed by MHCLG as not meeting the audit backstop requirements for 2024-25 Draft accounts published by the deadline: yes. Audit opinion delivered by the backstop date: no. Ministry of Housing, Communities and Local Government
4. 24 February 2026 Ombudsman Ombudsman report: upheld, homelessness Local Government and Social Care Ombudsman public interest report, case 24-018-523. Local Government and Social Care Ombudsman
5. 2 May 2024 Election Local election: 13 seats won Green Party 6, Labour Party 4, Labour and Co-operative Party 2, Liberal Democrats 1 Democracy Club
6. 4 May 2023 Election Local election: 13 seats won Labour Party 6, Green Party 5, Labour and Co-operative Party 1, Liberal Democrats 1 Democracy Club
7. 5 May 2022 Election Local election: 13 seats won Labour Party 6, Green Party 4, Labour and Co-operative Party 2, Liberal Democrats 1 Democracy Club

Does the council think something here is wrong?

If you represent Norwich and think a figure here is wrong, out of date or unfairly presented, email hello@whereyourmoneygoes.co.uk with this page's address and the source you would point to. Every correction is logged, with its date, on the corrections page.

How much of the council's spending does this cover?

Council tax paid for **10.3%** of the money Norwich had to spend in 2025-26. The rest came from government grants (35.2%), business rates (6.5%) and fees, charges and other income (47.8%), with 0.2% taken from reserves. That is why a grant cut can raise your bill even when the council has not changed what it does. See where it goes.

Where can I find out more?

What council tax is and why it works this way, including why the bands are still based on 1991 property values in England and Scotland, and how every area compares, everything else on Norwich: parking, roads, your MP and local services, and Norwich on the council map.

Common questions

- **How much is council tax in Norwich?** Band D is £2,503 a year for 2026-27. Band A is £1,669 and the top band £5,007.
- **Is council tax in Norwich higher than average?** Yes. Band D here is £92 above the England average of £2,411.

Where your council tax goes in Norwich

Your area · Last updated 13 November 2026 · https://whereyourmoneygoes.co.uk/council-tax/england/norwich/where-it-goes/

A Band D council tax bill in **Norwich** is **£2,503.44** for 2026-27, split between Norwich £315.26, Norfolk County Council £1,808.29, Norfolk County Council: adult social care precept, this year's increase £35.10, Norfolk Police and Crime Commissioner and Chief Constable £344.79. Shared out in proportion to what each body spends, the largest single line is adult social care at Norfolk County Council: **£767.60** of the bill. Council tax pays for 10% of the council's own spending; the rest is government grant, business rates and fees.

Key figures

£2,503.44
Band D bill, 2026-27
As of 6 April 2026

£315.26
Goes to Norwich itself (13%)
As of 6 April 2026

£767.60
Largest line: adult social care
As of 28 September 2026

10.3%
Of the council's money that comes from council tax, 2025-26
As of 28 September 2026

Who gets your bill

Figures are for a **Band D** home. Bands A to H pay a fixed fraction of this, set in law.

And where does that bit go?

Choose any part of the bill to see how it divides, then keep going as far as the published returns allow. Every level has its own link you can share.

An interactive map or explorer appears here on the live page.

Parks, street cleaning and roads here

What Norwich City and Norfolk County Council spent, net of income, on the lines readers ask about most. Roads and street cleaning are also shown per mile of road the council looks after, where it is the highway authority. Gully cleaning and verge cutting are inside routine maintenance; no return splits them out.

Norwich City, 2025-26

Line	Net spending	Per resident	Similar councils, per resident	Per mile of road	Change
Parks and open spaces (including play areas)	£4.7m	£32	£11	—	up 43.5% on 2024-25
Street cleaning	£3.5m	£24	£11	—	up 65.3% on 2024-25
Road and bridge maintenance	£16k	£0.11	£0.27	—	—
Environmental, safety and routine maintenance	£16k	£0.11	£0.25	—	—
Street lighting (including energy)	£227k	£1.56	£0.42	—	up 3.2% on 2024-25

Norfolk County Council, 2025-26

Line	Net spending	Per resident	Similar councils, per resident	Per mile of road	Change
Parks and open spaces (including play areas)	£1.2m	£1.24	£3.00	—	up 861.5% on 2024-25
Road and bridge maintenance	£5.3m	£5.60	£25	£869 (similar: £5,563)	down 47.0% on 2024-25
Environmental, safety and routine maintenance	£3.9m	£4.10	£19	£636 (similar: £4,248)	down 57.2% on 2024-25
Structural maintenance (resurfacing, bridges)	£1.4m	£1.50	£3.22	£232 (similar: £946)	up 50.6% on 2024-25
Winter service (gritting)	£3.4m	£3.63	£4.34	£563 (similar: £1,012)	down 16.4% on 2024-25
Street lighting (including energy)	£10.0m	£11	£6.60	£1,648 (similar: £1,683)	down 3.4% on 2024-25

Miles of road: Department for Transport road lengths, 2025; locally managed major roads and all minor roads. More on what council tax does and doesn't pay for.

What it adds up to

Norwich City: net spending per resident by service, 2025-26, against the median for district councils in England

Service	Per resident	Median
Housing (not council homes)	£70	£24
Environment and regulation	£69	£56
Parks, leisure, libraries and culture	£43	£23
Planning and development	£30	£22
Running the council	£15	£41
Public health	£2.51	£0.47
Roads and transport	£-17.54	£-4.18

- Norwich City spent **41.9%** of its gross service spending on its own staff in 2025-26 (median for district councils in England: 39.3%); the rest went on suppliers, contractors, grants, benefits and other running costs.
- Its published payments of £500 or more came to **£101.1m** between 2025-11 and 2026-10. These include capital and council housing spending, so they are not a share of the figures above.
- Payments we classify as consultancy and agency staff came to **5.4%** of its staff costs (median among the 4 other district councils in England whose £500 data is read: 18.3%). The two come from different sources and periods, so this is a guide to scale, not an exact share.

Norfolk County Council: net spending per resident by service, 2025-26, against the median for county councils

Service	Per resident	Median
Education	£649	£736
Adult social care	£505	£447
Children's social care	£246	£239
Public health	£56	£52
Environment and regulation	£56	£58
Roads and transport	£47	£68
Fire and rescue	£47	£48
Running the council	£40	£21
Parks, leisure, libraries and culture	£16	£17
Planning and development	£9.11	£4.63
Other services	£0.24	£0.63

- Norfolk County Council spent **32.0%** of its gross service spending on its own staff in 2025-26 (median for county councils: 28.1%); the rest went on suppliers, contractors, grants, benefits and other running costs.

What this data does and doesn't show

- These are each body's own figures, as reported to government in its revenue outturn return. Net spending is after the fees, charges and grants a service brings in.
- Your bill is for 2026-27; it is shared out using the latest published return, which covers an earlier year. The mix of spending changes little from one year to the next, but it does change.
- Council tax is not ring-fenced: this shows your bill in proportion to spending, not what your money bought. Where a precept is set aside for adult social care, it is shown against adult social care.
- No council publishes spending at street or property level, so nothing here says what was spent near you.
- Sub-service lines are the ones the national returns itemise. Councils describe their own budgets differently; their budget books and statements of accounts have more detail.

Sources

- Ministry of Housing, Communities and Local Government, Council Tax levels set by local authorities in England: Table 10, local authority level data, published 25 March 2026. Open Government Licence v3.0.
- Ministry of Housing, Communities and Local Government, Local authority revenue expenditure and financing: Revenue Outturn multi-year data set, published 28 September 2026. Open Government Licence v3.0.

How the split is worked out, and how the three nations' returns are matched to one list of services, is on the methodology page. The dataset is on the data page. See also council tax in Norwich and everything else about Norwich.

Common questions

- **What does council tax pay for in Norwich?** A Band D bill of £2,503.44 is split between Norwich, Norfolk County Council, Norfolk County Council: adult social care precept, this year's increase, Norfolk Police and Crime Commissioner and Chief Constable. In proportion to spending, the largest line is adult social care, £767.60.
- **Is council tax ring-fenced for particular services?** No. Council tax is pooled with grants, business rates and fees. The adult social care precept is the exception: councils raise it for adult social care.

Parking income in Norwich City

Your area · Last updated 13 November 2026 · https://whereyourmoneygoes.co.uk/parking/norwich-city/

In 2025–26 Norwich City took **£11.2m** in parking income and spent £8.1m, a **surplus of £3.2m** against £4.4m in 2024–25 (−28%), the 89th largest of 290 councils in England. Penalty charges brought in £1.3m. Figures are from the council's own return to the Ministry of Housing, Communities and Local Government.

Key figures

£3.17m
Parking surplus
−£1.22m (−27.9%) vs 2024–25
2025–26

£11.24m
Parking income
+£0.72m (+6.8%) vs 2024–25
2025–26

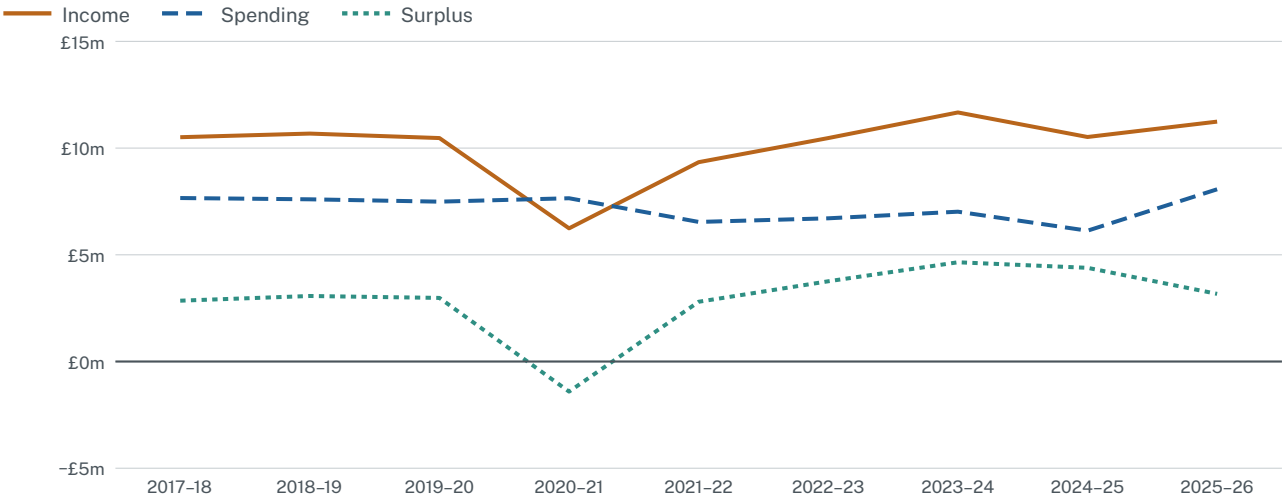
£8.07m
Spending on parking
+£1.94m (+31.7%) vs 2024–25
2025–26

£1.31m
Penalty charge income
+£0.36m (+38.6%) vs 2024–25
2025–26

89 of 290
Rank in England, largest surplus first
2025–26

How much has Norwich City made from parking each year?

Norwich City: parking income, spending and surplus, £ million



Norwich City: parking income, spending and surplus, £ million. Income: £10.51m in 2017–18, £11.24m in 2025–26. Spending: £7.66m in 2017–18, £8.07m in 2025–26. Surplus: £2.85m in 2017–18, £3.17m in 2025–26.

Norwich City: on-street and car park accounts

Year	On-street income	On-street spending	Car park income	Car park spending	Penalty income
2017–18	£2.04m	£2.04m	£8.47m	£5.62m	£0.71m
2018–19	£2.00m	£2.00m	£8.68m	£5.60m	£0.06m
2019–20	£1.96m	£1.96m	£8.51m	£5.53m	£0.00m
2020–21	£1.66m	£2.33m	£4.58m	£5.32m	£0.00m
2021–22	£1.87m	£2.13m	£7.47m	£4.41m	£0.53m
2022–23	£1.80m	£1.78m	£8.66m	£4.93m	£0.62m
2023–24	£2.12m	£2.08m	£9.55m	£4.94m	£0.91m
2024–25	£1.42m	£1.43m	£9.10m	£4.70m	£0.94m
2025–26	£1.79m	£2.22m	£9.45m	£5.85m	£1.31m

All figures are cash, in the council's own return. The most recent year is a first release and may be revised. Norwich City is recorded as: Shire District.

What can Norwich City spend a surplus on?

On-street parking charges and all council parking penalty charges (England and Wales)

Ring-fenced by law a ring-fenced parking account. A surplus may only be spent on parking, public transport, highway and environmental improvements and similar purposes; a deficit is made good from the general fund.

Road Traffic Regulation Act 1984, s55, as applied in England by SI 2022/71, regs 25 and 27

Council car park (off-street) tariffs

Kept by the body that collects it the council's general fund. Section 55 covers on-street parking and enforcement income, not car park fees. Not verified

Road Traffic Regulation Act 1984, s55(1), and DfT statutory guidance on civil parking enforcement

How does Norwich City compare with other councils?

Norwich City among the England councils nearest it, parking surplus 2025–26



Ranked largest surplus first; a negative figure is a deficit. Every council is in the full tables.

Every council's parking surplus, penalty charge levels and the national trend.

Norwich: spending over £500

Your area · Last updated 13 November 2026 · https://whereyourmoneygoes.co.uk/councils/spending-over-500/norwich/

Norwich published **9,473 payments** of £500 or more between November 2025 and October 2026, worth **£101.1m** in all, to 754 suppliers. The largest total went to NORWICH CITY SERVICES LTD: £21.6m across 374 payments. These are the council's own published records; the gaps in them are listed below.

Key figures

£101.1m
Paid in payments of £500 or more, latest year

9,473
Payments

754
Suppliers

12 of 12
Months with payments published

What the council published

1. Novpublished
2. Decpublished
3. Janpublished
4. Febpublished
5. Marpublished
6. Aprpublished
7. Maypublished
8. Junpublished
9. Julpublished
10. Augpublished
11. Septpublished
12. Octpublished

Gaps and problems in the data, as published:

- 39.9% of payments (£7,471,560) have the supplier name withheld or redacted by the council, usually because the payee is an individual.

Top 50 suppliers by value

Norwich: the 50 suppliers paid most, November 2025 to October 2026

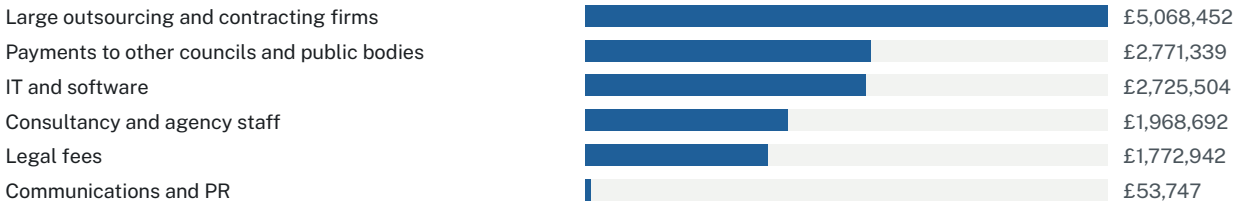
Supplier	Paid	Payments
NORWICH CITY SERVICES LTD	£21,592,448	374
Names withheld by the council	£7,471,560	3,783
E.ON UK GREEN FUNDING SOLUTIONS LIMITED	£5,360,433	11
GASWAY SERVICES LTD	£5,135,940	137
BIFFA MUNICIPAL LIMITED	£4,855,598	64
DSM DEMOLITION LTD	£4,014,874	6
ANGLIAN WATER BUSINESS (WAVE)	£3,205,989	48
NORFOLK COUNTY COUNCIL	£2,330,312	56

Supplier	Paid	Payments
AXIS CLC SOLUTIONS LIMITED	£2,215,026	31
OVAMILL LTD	£1,756,663	6
GERDA SECURITY PRODUCTS LIMITED	£1,696,422	248
MULALLEY & CO. LIMITED	£1,561,750	16
ZENITH CONTRACT SERVICES LIMITED	£1,489,634	7
ASPECT GROUP SERVICES LTD	£1,270,351	22
BELL GROUP LIMITED	£1,226,992	27
ARTHUR J GALLAGHER INSURANCE BROKERS LTD	£1,177,255	16
ALPHATRACK SYSTEMS LTD	£1,170,598	75
NORSE ENVIRONMENTAL WASTE SERVICES LTD	£1,032,585	23
A & B GLASS COMPANY LTD T/A ASSET FINELINE	£1,004,049	9
MINISTRY OF HOUSING, COMMUNITIES AND LOCAL GOVERNMENT	£979,398	1
ZURICH INSURANCE PLC	£976,737	11
ST MARTINS HOUSING TRUST	£836,320	8
AGA GROUP ENVIRO-FIX LTD	£754,888	33
DODD GROUP (EASTERN) LTD	£741,585	8
PHOENIX SOFTWARE LTD	£593,159	30
NORFOLK WILDLIFE TRUST	£573,576	7
STANNAH LIFTS LTD	£535,269	75
HAYS SPECIALIST RECRUITMENT	£483,170	219
ERNEST DOE & SONS LTD	£472,841	7
SOFTCAT PLC	£457,385	10
COOKES HEATING LTD	£455,346	65
GREENACRE RECRUITMENT LTD	£454,921	156
BROADLAND HOUSING ASSOCIATION LTD	£443,813	13
SAVILLS (UK) LTD	£423,699	16
WENDLING BECK OPCO LLP	£406,245	3
ERNST & YOUNG LLP	£381,110	7
HAWKINS BROWN ARCHITECTURE LIMITED	£365,558	18
ADARE SEC LIMITED	£342,586	34
HAWORTH TOMPKINS LIMITED	£335,015	5
REED SPECIALIST RECRUITMENT LTD	£334,694	107
IDOX SOFTWARE LIMITED	£322,997	18
BURO HAPPOLD LIMITED	£311,889	6
N D WILLAN BUILDING CONTRACTORS LTD	£308,500	14
KING AND COMPANY (NORFOLK) LIMITED	£291,892	7
Place Partners Ltd	£286,500	6
NORWICH BUSINESS IMPROVEMENT DISTRICT	£285,753	2
NEC SOFTWARE SOLUTIONS UK LTD	£285,721	18
BOXXE LIMITED	£284,919	8
SECURITAS TECHONOLOGY LTD	£282,280	20
BETONGPARK LIMITED	£278,738	5

Spending by category (our classification)

Payments this site classifies into each category from the supplier and the council's description; most payments fall into none. The rules are on the methodology page.

Norwich: payments by category (our classification)



The supplier is another council, a police, fire or NHS body, a government department or agency, or a pension fund.

1. NORFOLK COUNTY COUNCIL: £2,330,312 (56 payments)
2. SOUTH NORFOLK DISTRICT COUNCIL: £156,263 (7 payments)
3. BRECKLAND DISTRICT COUNCIL: £88,668 (6 payments)
4. CAMBRIDGESHIRE COUNTY COUNCIL: £68,000 (1 payment)
5. NORFOLK & SUFFOLK NHS FOUNDATION TRUST: £49,038 (1 payment)
6. BROADLAND DISTRICT COUNCIL: £27,798 (4 payments)
7. NORTH NORFOLK COUNCIL: £12,283 (2 payments)
8. GREAT YARMOUTH BOROUGH COUNCIL: £9,198 (8 payments)
9. NATIONAL HOUSE BUILDING COUNCIL: £8,300 (1 payment)
10. SUFFOLK COUNTY COUNCIL: £5,410 (1 payment)

The supplier is one of a named list of large firms that run council services under contract. A payment to one is often a routine instalment on a long contract.

1. BIFFA MUNICIPAL LIMITED: £4,855,598 (64 payments)
2. LIBERATA UK LTD: £95,303 (21 payments)
3. CAPITA BUSINESS SERVICES LTD: £87,512 (14 payments)
4. MITIE PROPERTY SERVICES (UK) LTD: £27,908 (2 payments)
5. AMEY LG LTD: £2,131 (2 payments)

The supplier is a law firm or chambers, or the council describes the payment as legal fees, counsel or court fees.

1. Names withheld by the council: £1,435,609 (27 payments)
2. TROWERS & HAMLINS LLP: £243,696 (25 payments)
3. BROWNE JACOBSON LLP: £23,888 (4 payments)
4. DEVONSHIRES SOLICITORS: £21,016 (9 payments)
5. VERITAS SOLICITORS: £17,750 (1 payment)
6. SATCHELL MORAN SOLICITORS: £9,253 (3 payments)
7. THE VIRTUAL AUDITOR LTD: £7,950 (1 payment)
8. BIRKETTS LLP: £4,837 (1 payment)
9. HAYS SPECIALIST RECRUITMENT: £4,593 (4 payments)
10. EVERSHEDS SUTHERLAND (INTERNATIONAL) LLP: £1,930 (1 payment)

The supplier is a recruitment agency or consultancy on a named list, or the council describes the payment as consultancy, agency or interim staff, or professional fees.

1. HAYS SPECIALIST RECRUITMENT: £478,578 (215 payments)
2. ERNST & YOUNG LLP: £381,110 (7 payments)
3. REED SPECIALIST RECRUITMENT LTD: £334,694 (107 payments)
4. TILE HILL INTERIM & EXECUTIVE LTD: £271,200 (15 payments)
5. MICHAEL PAGE INTERNATIONAL RECRUITMENT: £168,956 (70 payments)
6. PENNA PLC: £144,676 (33 payments)
7. GRANT THORNTON UK LLP: £69,626 (4 payments)
8. KPMG LLP: £36,500 (2 payments)

9. NATHANIEL LICHFIELD & PARTNERS LIMITED T/A LICHFIELDS: £29,850 (2 payments)
10. URBAN MOVEMENT LIMITED: £11,300 (2 payments)

The supplier is on a named list of IT and telecoms firms, or the council describes the payment as software, licences, IT, hardware, hosting or telephony.

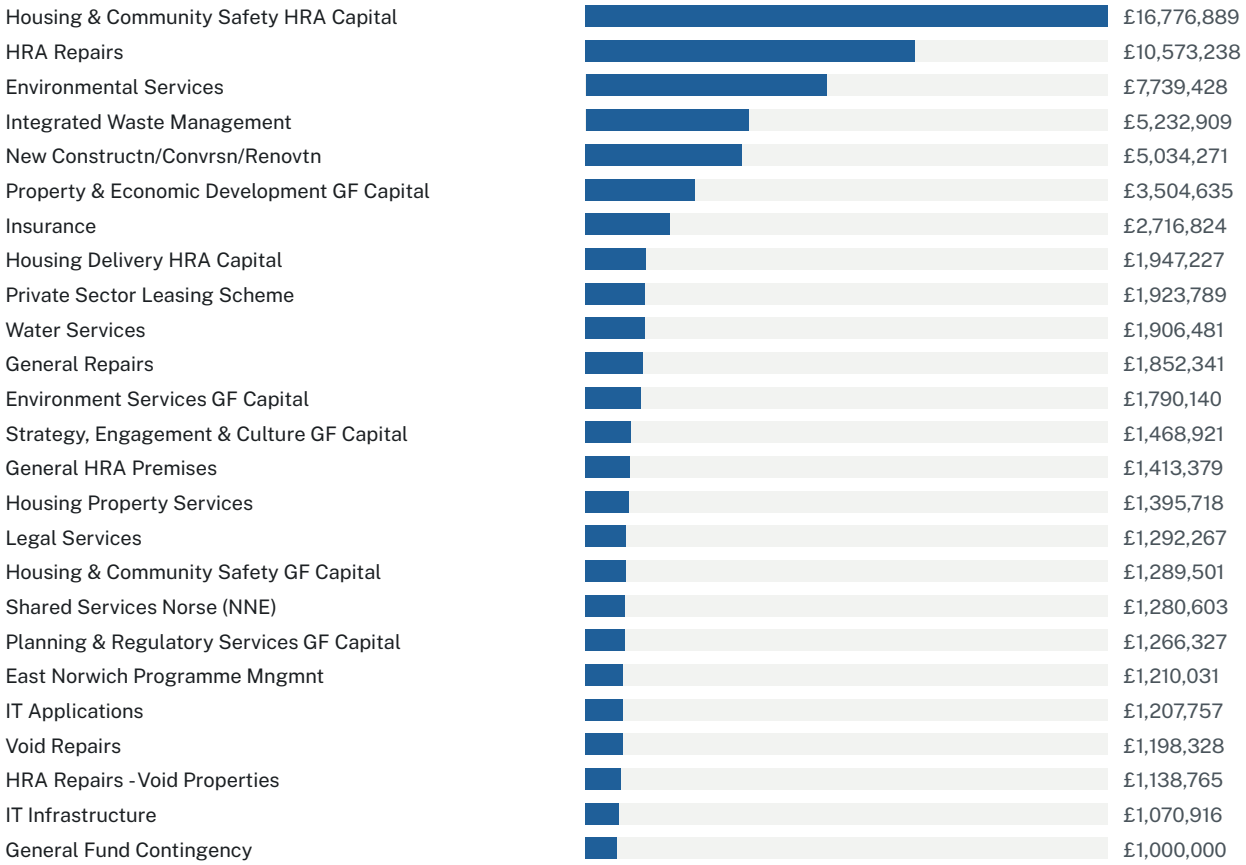
1. PHOENIX SOFTWARE LTD: £593,159 (30 payments)
2. SOFTCAT PLC: £457,385 (10 payments)
3. IDOX SOFTWARE LIMITED: £322,997 (18 payments)
4. NEC SOFTWARE SOLUTIONS UK LTD: £284,746 (17 payments)
5. CIVICA UK LTD: £261,271 (4 payments)
6. MOBYSOFT LTD: £97,614 (1 payment)
7. OUTSYSTEMS LIMITED: £79,500 (1 payment)
8. FLOWBIRD SMART CITY UK LTD: £68,449 (38 payments)
9. VERSION 1 SOLUTIONS LIMITED: £52,628 (4 payments)
10. THE COMPLIANCE WORKBOOK: £49,998 (1 payment)

The council describes the payment as advertising, marketing, publicity or public relations. Recruitment and statutory notices are left out.

1. CANDOUR AGENCY LTD: £13,750 (2 payments)
2. LINKEDIN IRELAND UNLIMITED COMPANY: £7,575 (1 payment)
3. RIGHTMOVE GROUP LIMITED: £6,750 (10 payments)
4. APSE: £5,695 (2 payments)
5. NEWSQUEST MEDIA GROUP: £4,541 (6 payments)
6. REDACTIVE PUBLISHING LIMITED: £4,240 (3 payments)
7. APEX SIGNS & ENGRAVING: £2,762 (4 payments)
8. KEEP BRITAIN TIDY: £2,095 (1 payment)
9. THE PRINT CO (WEST) LIMITED: £2,074 (2 payments)
10. WENSUM PRINT LTD: £1,470 (1 payment)

Spending by the council's own service areas

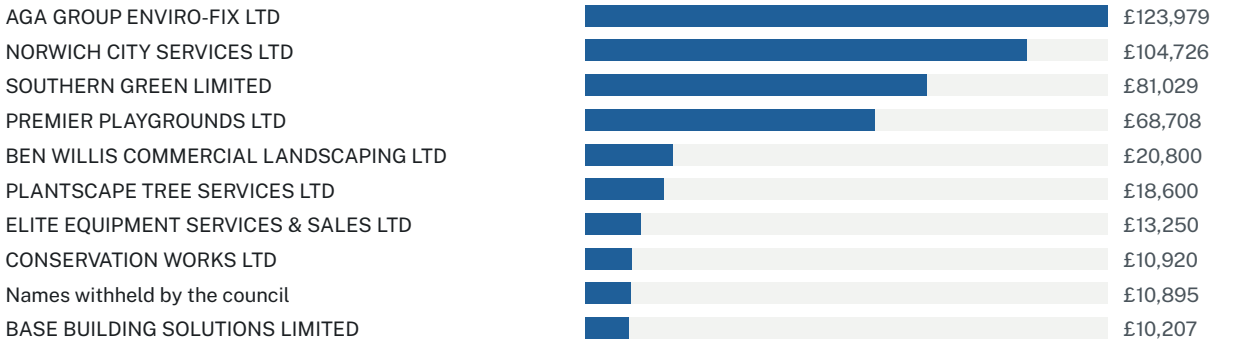
Norwich: payments by service area, as the council labels them



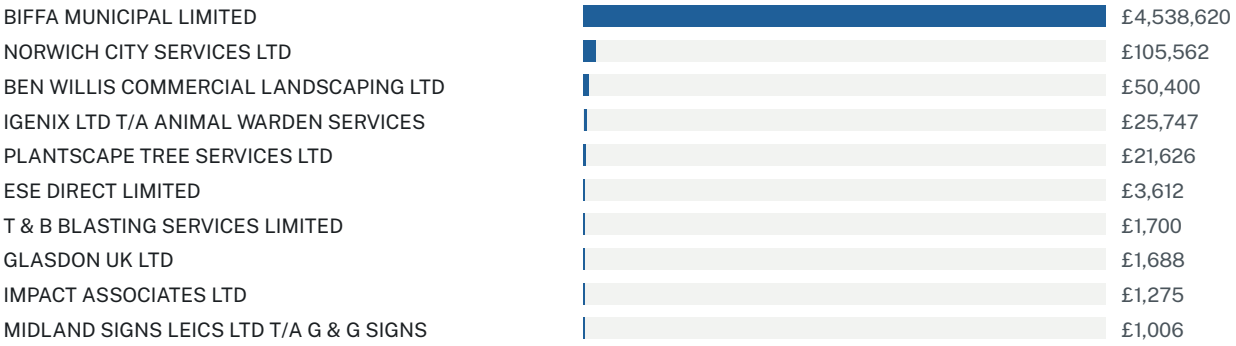
Who is paid for grounds, street cleaning, roads and bins?

The suppliers paid most for each kind of work, where the council's own labels say what the payment was for (our matching). A council that does the work with its own staff pays mostly wages, which are not in this data, so a short list here can mean the work is done in-house.

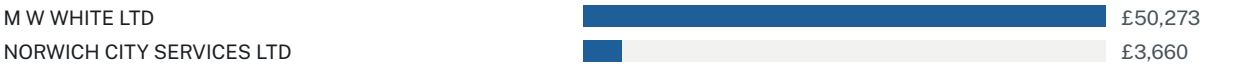
Parks and open spaces (including play areas): largest suppliers



Street cleaning: largest suppliers



Waste collection: largest suppliers



Consultancy and agency against the pay bill

Payments we classify as consultancy and agency staff came to **5.4%** of Norwich's own staff costs in its 2025-26 revenue return, against a median of 18.3% for the other district councils in England read so far. The payments and the staff costs come from different sources and periods, so this is a guide to scale.

Search every payment

Searching needs JavaScript. Every payment is in one JSON file.

Every payment, as the council published it, is in one JSON file; the search can download any selection as CSV.

What this data does and doesn't show

- It is the council's own record of payments of £500 or more. It leaves out salaries, most staff costs and many internal costs, so it is not the council's whole spending.
- Descriptions are the council's own and vary in quality; some are codes, some are blank, and some supplier names are withheld to protect individuals.
- A large payment to one supplier is often a routine instalment on a long contract that was tendered openly.
- The categories and the matching to services are this site's classification from keywords, not the council's. The rules are on the methodology page.

Sources

Norwich, spending over £500, published here. Licence as the council states it: not stated. Checked 2026-09-24; files read 2026-11-13.

- Payments to suppliers over £250 - October 2026 (csv) (2026-10), file dated 2026-11-12: 644 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £250 - September 2026 (csv) (2026-09), file dated 2026-11-13: 853 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £250 - August 2026 (csv) (2026-08), file dated 2026-11-12: 749 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £250 - July 2026 (csv) (2026-07), file dated 2026-11-12: 859 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £250 - June 2026 (csv) (2026-06), file dated 2026-11-13: 908 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £250 - May 2026 (csv) (2026-05), file dated 2026-11-12: 812 payments of £500 or more. Read 2026-11-13.

- Payments to suppliers over £250 - April 2026 (csv) (2026-04), file dated 2026-11-11: 831 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £250 - March 2026 (csv) (2026-03), file dated 2026-11-11: 1,133 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £250 - February 2026 (csv) (2026-02), file dated 2026-11-11: 870 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £500 - January 2026 (csv) (2026-01), file dated 2026-02-10: 634 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £500 - December 2025 (csv) (2025-12), file dated 2026-01-13: 595 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £500 - November 2025 (csv) (2025-11), file dated 2025-12-09: 585 payments of £500 or more. Read 2026-11-13.
- Payments to suppliers over £500 - October 2025 (csv) (2025-10), file dated 2025-12-09: 689 payments of £500 or more. Read 2026-11-13.

Norwich: senior pay and councillor allowances

Your area · Last updated 13 November 2026 · https://whereyourmoneygoes.co.uk/councils/pay-and-allowances/norwich/

In its draft statement of accounts for 2025-26, Norwich reports total remuneration of **£179,092** for its chief executive officer (including employer pension contributions), **3** employees paid £100,000 or more, and **£437,000** paid in members' allowances.

Key figures

£179,092
Chief executive officer, 2025-26

3
Staff paid £100,000 or more, 2025-26

£437,000
Members' allowances, 2025-26

£8,055
Basic allowance per councillor, 2025-26

Chief executive officer

Total remuneration of **£179,092** in 2025-26, including employer pension contributions. Excluding pension contributions: £156,471. That is up 4.4% on 2024-25 (£171,581). The median among the 4 other district councils collected so far is £174,251.

From the accounts: Chief executive officer – Louise Rawsthorne. 2025-2026: salary 156,471; total excl pension 156,471; pension 22,621; total incl pension 179,092. 2024-2025: 164,428; 164,428; 7,153; 171,581. Footnote (1): 'Remuneration includes payments made in respect of election duties.'

PDF pages 101-102 (printed pages 100-101), Note 32

Employees paid £50,000 or more

86 employees in 2025-26, up 14.7% on 2024-25 (75). 3 were paid £100,000 or more, 2.1 per 100,000 residents. The median among the 4 other district councils collected so far is 0.4 per 100,000.

Norwich: employees by pay band, as printed

Band	2025-26	2024-25
£50,000 to £54,999	27	26
£55,000 to £59,999	18	19
£60,000 to £64,999	14	12
£65,000 to £69,999	12	4
£70,000 to £74,999	1	1
£75,000 to £79,999	1	6
£80,000 to £84,999	5	1
£85,000 to £89,999	2	2
£90,000 to £94,999	2	0
£95,000 to £99,999	1	0
£100,000 to £104,999	0	2
£120,000 to £124,999	0	1
£130,000 to £134,999	1	0
£135,000 to £139,999	1	0
£155,000 to £159,999	1	0
£160,000 to £164,999	0	1

Excludes schools staff. Includes senior officers. From the accounts: 'The number of employees, including senior employees, whose remuneration, excluding pension contributions and including termination payments where applicable, was £50,000 or more in bands of £5,000'. Totals 86 (2025-2026) and 75 (2024-2025). Only bands with employees are printed; dashes recorded as 0. Norwich is a district council and does not employ school staff (includesSchools recorded false on that basis, not from the note).

Source: Norwich, Norwich City Council – DRAFT 2025-2026 Statement of Accounts (draft), PDF page 103 (printed page 102), Note 32. Read by hand; checked 2026-09-24.

Councillors' allowances

£437,000 in 2025-26, no change on 2024-25 (£437,000), or £3.00 per resident. The median among the 4 other district councils collected so far is £3.62 per resident.

Norwich: allowances paid, 2024-25, from its published list

Paid as	Total
Basic allowances	£299,229
Special responsibility allowances	£133,018
Expenses	£1,850
All	£434,098

The basic allowance for each councillor is £8,055 a year (2025-26).

From the accounts: "Members Allowances 437 (2024-2025 437) £'000" (PDF page 101 (printed page 100), Note 31)

Published allowances: Norwich City Council – payments made to Members in 2024-25 (Local Authorities (Members' Allowances) (England) Regulations 2003).

What this data does and doesn't show

- Every figure is as Norwich printed it, in accounts that have not yet been audited. Counts in the £100,000 figure are our sum of the council's bands.
- Comparisons are with the other district councils read so far; no national figure is published for England.
- Latest allowances-paid publication found is 2024-25; no 2025-26 list was on the council page at the time of checking. It has no totals row; figures are our column sums (44 members), read by column position, and basic + SRA + expenses equals the Total column. Basic rate from the Constitution (17 March 2026): 'BASIC ALLOWANCE (Payable to all councillors) (for the year 2025-2026) 8,055'.

Sources and licences

Every dataset behind the figures in this document, with its publisher, the date its figures are as of, and the licence they are used under.

Source	Publisher	Figures as of	Licence	Used in
Council Tax levels set by local authorities in England	Ministry of Housing, Communities and Local Government	the 2026–27 financial year	Open Government Licence v3.0	Norwich: your area; Council tax in Norwich; Where your council tax goes in Norwich
https://www.gov.uk/government/collections/council-tax-statistics				
Local authority revenue expenditure and financing: revenue outturn multi-year data set (RO2 parking)	Ministry of Housing, Communities and Local Government	the 2025–26 financial year	Open Government Licence v3.0	Norwich: your area; Parking income in Norwich City
https://www.gov.uk/government/statistics/local-authority-revenue-expenditure-and-financing-england-revenue-outturn-multi-year-data-set				
Local authority revenue expenditure and financing: Revenue Outturn multi-year data set	Ministry of Housing, Communities and Local Government	28 September 2026	Open Government Licence v3.0	Where your council tax goes in Norwich
https://assets.publishing.service.gov.uk/media/6ab26ffffe72ed1e2b02ee74/Revenue_Outturn_time_series_data_v4.csv				
legislation.gov.uk and official guidance, provision by provision	legislation.gov.uk	22 September 2026	Open Government Licence v3.0 (legislation.gov.uk)	Parking income in Norwich City
https://www.legislation.gov.uk/				

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