# Norwich in full

The council tax bill and who receives it, spending by service, payments over £500, senior pay, the report card and how the council compares.

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**This is a snapshot.** It was generated on 19 November 2026 and does not change. The figures may have been updated since: the live version is at https://whereyourmoneygoes.co.uk/reports/#council-norwich.

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# Executive summary

The key figures from each part of this report, with the change on a year earlier where the source gives one.

## Norwich: your area

**£2,503**
Band D council tax, 2026-27
+£112 (+4.7%) vs 2025-26
As of 6 April 2026

**£3.2m**
Parking surplus, 2025-26
As of 6 April 2025

**38.1%**
Household waste recycled, 2024-25

## Council tax in Norwich

**£2,503**
Band D a year, 2026-27
+£112 (+4.7%) vs 2025-26
As of 6 April 2026

**£1,669**
Band A, the lowest
As of 6 April 2026

**+£92**
Band D against the England average of £2,411
Above average
As of 6 April 2026

## Where your council tax goes in Norwich

**£2,503.44**
Band D bill, 2026-27
As of 6 April 2026

**£315.26**
Goes to Norwich itself (13%)
As of 6 April 2026

**£767.60**
Largest line: adult social care
As of 28 September 2026

## Parking income in Norwich City

**£3.17m**
Parking surplus
−£1.22m (−27.9%) vs 2024–25
2025–26

**£11.24m**
Parking income
+£0.72m (+6.8%) vs 2024–25
2025–26

**£8.07m**
Spending on parking
+£1.94m (+31.7%) vs 2024–25
2025–26

## Norwich: spending over £500

**£101.1m**
Paid in payments of £500 or more, latest year

**9,473**
Payments

**754**
Suppliers

## Norwich: senior pay and councillor allowances

**£179,092**
Chief executive officer, 2025-26

**3**
Staff paid £100,000 or more, 2025-26

**£437,000**
Members' allowances, 2025-26

# Norwich: your area

Your area · Last updated 19 November 2026 · https://whereyourmoneygoes.co.uk/your-area/norwich/

**Norwich** sets a Band D council tax of **£2,503** for 2026-27, 92 of 296 councils in England from the highest. Police: Norfolk. Fire and rescue: Norfolk. Health: NHS Norfolk and Waveney Integrated Care Board. This page links to everything the site holds on the area; the full bill, the report card and parking each have a page of their own.

## Key figures

**£2,503**
Band D council tax, 2026-27
+£112 (+4.7%) vs 2025-26
As of 6 April 2026

**£3.2m**
Parking surplus, 2025-26
As of 6 April 2025

**38.1%**
Household waste recycled, 2024-25

**6%**
A roads where maintenance should be considered, 2024-25 (county)

**118%**
Reserves as a share of spending, 2025-26

## What is the council tax in Norwich?

Band D is **£2,503** a year for 2026-27, and Band A, the lowest, **£1,669**. That is £92 above the England average of £2,411, 92 of 296 in England from the highest.

Of a Band D bill, **£315** goes to Norwich.

Every band, who gets the money and how Norwich compares

Where your council tax goes: from your bill to each service

Every payment over £500 that Norwich publishes

Norwich: senior pay and councillors' allowances

## How does the council compare?

- Council tax rise this year 4.7% Lower than the England figure of 4.9%
- Council tax per head £684 Lower than the England figure of £796
- Ombudsman uphold rate 100% (4 of 4) Higher than the England figure of 86%
- Reserves as a share of net spending 118% Higher than the England figure of 50%
- Borrowing per home £2,106 Lower than the England figure of £3,447
- Accounts, 2025-26 Unsigned 6% of bodies had an opinion delivered by the backstop date
- Ofsted, children's services (county) Outstanding 73% of English councils are good or outstanding
- CQC, adult social care (county) Requires improvement 63% of assessed councils are good or outstanding
- A roads needing maintenance considered (county) 6% Higher than the England figure of 5%
- Recycling rate 38.1% Lower than the England figure of 42.0%
- Major planning decisions on time 95.7% Higher than the England figure of 91.0%

Each figure is set against the figure for England as a whole. They are plain comparisons, one measure at a time: there is no overall score and no ranking of councils. Higher is not always better or worse; what each measure does and does not show is on the methodology page.

The full report card: complaints, finances, audit, pay and services

## Roads, bins and planning

**Roads, recycling and planning in Norwich**

| Measure | Figure | Period |
|---|---|---|
| A roads where maintenance should be considered (Norfolk County Council) | 6% | 2024-25 |
| B and C roads where maintenance should be considered | 7% | 2024-25 |
| Unclassified roads where maintenance should be considered | 7% | 2024-25 |
| Household waste reused, recycled or composted | 38.1% | 2024-25 |
| Major planning decisions made on time | 95.7% | 24 months to end of June 2026 |

Road condition is from the Department for Transport; each figure is compared with England as a whole in the report card.

## What does the council make from parking?

**Parking income and surplus for Norwich**

| Authority | Year | Income | Surplus |
|---|---|---|---|
| Norwich City | 2025-26 | £11.2m | £3.2m |
| Norfolk CC (county) | 2025-26 | £1.7m | £90,000 |

What the law lets a council spend a parking surplus on is on parking fines and council parking income.

## Who is your MP?

A council area can span several constituencies, so your MP depends on your address. Enter your postcode in the box at the top of this page to see your MP and what their office cost, find any MP by name or constituency , or see every constituency and its MP on the MP map.

## How much crime is recorded here?

In the 12 months to August 2026, police recorded **106.1 crimes per 1,000 residents** in Norwich, excluding anti-social behaviour, against 82.5 across England.

Norwich on the crime map, down to streets of a few hundred homes

### Your police precept

A Band D home in Norwich pays **£344.79** police precept in 2026-27. It funds **Norfolk**, which has £250m in all for 2026-27. The precept is set once for the whole force area and spent across the whole force area, so the crime figures above for Norwich are not what its precept bought.

Norfolk: funding, precept and results for the whole force

## Who runs police, fire, health and ambulances here?

**The bodies that serve Norwich, and their latest money**

| Service | Body | Latest | Per resident |
|---|---|---|---|
| Police | Norfolk | £250m (2026-27) | £265 |
| Fire and rescue | Norfolk Fire and Rescue Service | £44m (2025-26) | £46.52 |
| Ambulance | East of England Ambulance Service NHS Trust | £494m (2024-25) | £75.17 |
| NHS | NHS Norfolk and Suffolk Integrated Care Board | £5.4bn (2028-29) | £3,101 |
| Roads | Norfolk County Council | £19m (2025-26) | £19.89 |
| Schools | Norfolk | £712m (2026-27) | £753 |
| Council spending | Norwich | £31m (2025-26) | £212 |
| Social care | Norfolk | £760m (2024-25) | £808 |
| Housing | Norwich City | £10m (2025-26) | £70.09 |
| Waste and recycling | Norwich | not published | — |

Each body serves a wider area than Norwich, and its money is for the whole of that area. Its page has its funding over time and what is recorded alongside it; public services near you looks them up for any postcode. Water is not covered yet: see Discover Water.

Which bodies cover Norwich: ONS lookups of local authorities to police force areas, fire and rescue authorities, integrated care boards and local health boards (Open Government Licence v3.0); where an area is split between integrated care boards, the one covering most residents is named.

## How does Norwich look against other councils?

See Norwich on the council map, alongside every other council on council tax, complaints, reserves, audit and inspections, or browse every council.

## Common questions

- **How much is council tax in Norwich?** Band D is £2,503 a year for 2026-27. Every band.
- **Which police force covers Norwich?** Norfolk police force area. Fire and rescue: Norfolk.

# Council tax in Norwich

Your area · Last updated 19 November 2026 · https://whereyourmoneygoes.co.uk/council-tax/england/norwich/

Council tax in **Norwich** for 2026-27 is **£2,503 a year for a Band D home**, £1,669 for Band A and £5,007 for the top band. That is £92 above the England average of £2,411. It ranks 92 of 296 billing areas in England. Figures are the council's own set rates.

## Key figures

**£2,503**
Band D a year, 2026-27
+£112 (+4.7%) vs 2025-26
As of 6 April 2026

**£1,669**
Band A, the lowest
As of 6 April 2026

**+£92**
Band D against the England average of £2,411
Above average
As of 6 April 2026

**92 of 296**
Rank in England, highest first
As of 6 April 2026

## What is the bill for each band?

**Council tax by band in Norwich, bands A to H**

| Band | A year | A month |
|---|---|---|
| Band A | £1,668.96 | £139.08 |
| Band B | £1,947.12 | £162.26 |
| Band C | £2,225.28 | £185.44 |
| Band D | £2,503.44 | £208.62 |
| Band E | £3,059.76 | £254.98 |
| Band F | £3,616.08 | £301.34 |
| Band G | £4,172.40 | £347.70 |
| Band H | £5,006.88 | £417.24 |

## Who gets the money?

**Band D bill in Norwich by receiving body**

| Who receives it | Band D | Share |
|---|---|---|
| Norwich | £315 | 13% |
| Other precepting bodies | £2,188 | 87% |

Each body sets its own precept and the council simply collects them together. The council that sends the bill keeps only its own share.

Where your council tax goes: from your bill to each service

## How does it compare?

Band D here is **£92 above** the England average, 92 of 296 councils from the highest.

### Norwich among the England councils nearest it, Band D 2026-27




Ranked highest first. Every council is in the full table.

## How does Norwich compare? The report card

Official figures on complaints, finances, audit, pay and services for Norwich, each from the body that published it and set against the figure for England. See every council on the council map.

- Council tax rise this year 4.7% Lower than the England figure of 4.9%
- Council tax per head £684 Lower than the England figure of £796
- Ombudsman uphold rate 100% (4 of 4) Higher than the England figure of 86%
- Reserves as a share of net spending 118% Higher than the England figure of 50%
- Borrowing per home £2,106 Lower than the England figure of £3,447
- Accounts, 2025-26 Unsigned 6% of bodies had an opinion delivered by the backstop date
- Ofsted, children's services (county) Outstanding 73% of English councils are good or outstanding
- CQC, adult social care (county) Requires improvement 63% of assessed councils are good or outstanding
- A roads needing maintenance considered (county) 6% Higher than the England figure of 5%
- Recycling rate 38.1% Lower than the England figure of 42.0%
- Major planning decisions on time 95.7% Higher than the England figure of 91.0%

Each figure is set against the figure for England as a whole. They are plain comparisons, one measure at a time: there is no overall score and no ranking of councils. Higher is not always better or worse; what each measure does and does not show is on the methodology page.

### What do complaints to the ombudsman show?

**Local Government and Social Care Ombudsman: Norwich, 2025-26**

| Measure | Norwich | For comparison |
|---|---|---|
| **Complaints and enquiries received** | 36 | — |
| **Complaints and enquiries decided** | 39 | 38 in 2024-25 |
| **Detailed investigations** | 4 | — |
| **Upheld** | 4 | — |
| **Uphold rate** | 100% | 86% for every body the Ombudsman covers; 74% for similar councils |
| **Upheld cases where the council had already offered a satisfactory remedy** | 0% | 13% for every body the Ombudsman covers |
| **Ombudsman's recommendations the council complied with** | 100% | 99.9% for every body the Ombudsman covers |
| **Uphold rate in 2024-25** | 100% | — |

An uphold rate depends on how many complaints reach a detailed investigation. With few investigations, one decision moves it a long way.

Source: Local Government and Social Care Ombudsman, Annual review of local government complaints, 2025-26.

The Housing Ombudsman, which handles complaints from council tenants, made 1 finding of severe maladministration against Norwich City Council in 2025-26, out of 55 findings in 27 determinations. Its maladministration rate for this landlord was 75%.

Source: Housing Ombudsman Service, Annual complaints review: landlord tables, 2025-26.

## How healthy are its finances?

### Reserves, spending and borrowing: Norwich

| Measure | Norwich | For comparison |
|---|---|---|
| Net revenue spending, 2025-26 | £22.6m | — |
| Reserves at the end of 2025-26 | £26.5m | — |
| Reserves as a share of net spending | 118% | 50% for England; 111% in 2024-25 |
| Outstanding borrowing at 30 June 2026 | £146.0m | — |
| Borrowing per home on the valuation list | £2,106 | £3,447 across English billing authorities |

Earmarked and unallocated revenue reserves at the end of the year, excluding schools and public health, as a share of net revenue expenditure. Much of any council's reserves is set aside for particular purposes. Borrowing is total outstanding loans of every kind; councils borrow mainly to pay for buildings, roads and housing, and the figure does not show what the borrowing was for.

Source: Ministry of Housing, Communities and Local Government, Local authority revenue expenditure and financing: revenue outturn time series, 2025-26; Ministry of Housing, Communities and Local Government, Local authority borrowing and investment live table, 30 June 2026; Ministry of Housing, Communities and Local Government, Council Taxbase statistics, 2026.

## What have the auditors said?

### Audit of the accounts: Norwich

| Accounts year | Status recorded by PSAA | Opinion signed |
|---|---|---|
| 2025-26 | Unsigned | Not yet |
| 2024-25 | Post backstop opinion delivered | 23 March 2026 |

"Delivered by backstop" means the auditor gave an opinion by the statutory backstop date. Many opinions given that way were disclaimed or qualified because the deadline cut the audit short; PSAA publishes which type of opinion each council received only as national totals, so it is not shown here. Auditors' value-for-money findings are in each auditor's annual report on the council's website.

Source: Public Sector Audit Appointments, Monthly audit opinion data, 2025-26.

## What are senior staff and councillors paid?

### Pay and allowances: Norwich, from the statement of accounts

| Measure | 2025-26 | 2024-25 |
|---|---|---|
| Employees paid £50,000 or more | 86 | 75 |
| Councillors' allowances | £437,000 | £437,000 |

The count is up 11 on the year before. 'The number of employees, including senior employees, whose remuneration, excluding pension contributions and including termination payments where applicable, was £50,000 or more in bands of £5,000'. Totals 86 (2025-2026) and 75 (2024-2025). Only bands with employees are printed; dashes recorded as 0. Norwich is a district council and does not employ school staff (includesSchools recorded false on that basis, not from the note). The accounts describe the allowances figure as "Members Allowances 437 (2024-2025 437) £'000". These are draft accounts and may change at audit. Thresholds are not adjusted for inflation, so more staff cross them each year as pay rises.

Source: Norwich, Norwich City Council – DRAFT 2025-2026 Statement of Accounts, PDF page 103 (printed page 102), Note 32. Checked 24 September 2026.

## How are its services rated?

**Service ratings and performance: Norwich**

| Measure | Norwich | For comparison |
|---|---|---|
| **Children's services, Ofsted overall effectiveness** | Outstanding (Norfolk County Council) | 18 May 2026. 73% of English councils judged good or outstanding |
| **Adult social care, CQC assessment** | Requires improvement (Norfolk County Council) | 12 December 2025. 63% of assessed councils rated good or outstanding |
| **A roads where maintenance should be considered, 2024-25** | 6% (Norfolk County Council) | 5% in England |
| **B and C roads where maintenance should be considered, 2024-25** | 7% (Norfolk County Council) | 7% in England |
| **Unclassified roads where maintenance should be considered, 2024-25** | 7% (Norfolk County Council) | 17% in England |
| **Household waste sent for reuse, recycling or composting, 2024-25** | 38.1% | 42.0% for England |
| **Major planning decisions on time, 24 months to end of june 2026** | 95.7% | 91.0% for England |
| **Non-major planning decisions on time, 24 months to end of June 2026** | 88.1% | 90.7% for England |

Norfolk County Council runs children's services, adult social care and most roads here, so those rows are the county council's. Inspections happen at different times, so a rating can be several years old; the date is shown with each. Planning figures are measured differently in each nation: share of decisions made within the statutory time (13 weeks for major, 8 for non-major) or an agreed extension, over 24 months. Recycling rates are measured differently in England, Scotland and Wales, so compare within a nation.

Source: Ofsted, Children's social care: local authority inspection outcomes, as at 31 March 2026; Care Quality Commission, Local authority assessments, latest assessment; Department for Transport, Road condition statistics: data tables (RDC), 2024-25; Department for Environment, Food and Rural Affairs, Local authority collected waste management: annual results, 2024-25; Ministry of Housing, Communities and Local Government, Live tables on planning application statistics (P151, P153), 24 months to end of June 2026.

## What about the county council, Norfolk County Council?

Norfolk County Council sets its own share of the council tax bill here and runs social care, children's services, most roads and waste disposal. Its own figures:

**Norfolk County Council: its own figures**

| Measure | Norfolk County Council | Detail |
|---|---|---|
| **Ombudsman uphold rate** | 81% | 156 complaints decided, 2025-26 |
| **Reserves as a share of net spending** | 22% | 2025-26 |
| **Outstanding borrowing** | £964.2m | at 30 June 2026 |
| **Accounts, 2025-26** | Unsigned | Not yet signed |

Official events for Norfolk County Council:

1. 27 February 2026 Audit backstop Listed by MHCLG as not meeting the audit backstop requirements for 2024-25 Draft accounts published by the deadline: yes. Audit opinion delivered by the backstop date: no. Ministry of Housing, Communities and Local Government
2. 29 February 2024 Exceptional Financial Support Exceptional Financial Support agreed in principle for 2024-25 £36.063m (support agreed in February 2026) Ministry of Housing, Communities and Local Government

Source: Local Government and Social Care Ombudsman, Annual review of local government complaints, 2025-26; Ministry of Housing, Communities and Local Government, Local authority revenue expenditure and financing: revenue outturn time series, 2025-26; Ministry of Housing, Communities and Local Government, Local authority borrowing and investment live table, 30 June 2026; Public Sector Audit Appointments, Monthly audit opinion data, 2025-26.

### What has happened recently?

Decisions and publications by official bodies about Norwich, newest first. Each links to the body that made or published it. News reports are not included.

1. 7 May 2026 Election Local election: 14 seats won Green Party 11, Reform UK 2, Liberal Democrats 1 Democracy Club
2. 1 April 2026 Council tax Council tax for 2026-27: Band D £2,503, up 4.7% on the year before Ministry of Housing, Communities and Local Government
3. 27 February 2026 Audit backstop Listed by MHCLG as not meeting the audit backstop requirements for 2024-25 Draft accounts published by the deadline: yes. Audit opinion delivered by the backstop date: no. Ministry of Housing, Communities and Local Government
4. 24 February 2026 Ombudsman Ombudsman report: upheld, homelessness Local Government and Social Care Ombudsman public interest report, case 24-018-523. Local Government and Social Care Ombudsman
5. 2 May 2024 Election Local election: 13 seats won Green Party 6, Labour Party 4, Labour and Co-operative Party 2, Liberal Democrats 1 Democracy Club
6. 4 May 2023 Election Local election: 13 seats won Labour Party 6, Green Party 5, Labour and Co-operative Party 1, Liberal Democrats 1 Democracy Club
7. 5 May 2022 Election Local election: 13 seats won Labour Party 6, Green Party 4, Labour and Co-operative Party 2, Liberal Democrats 1 Democracy Club

### Does the council think something here is wrong?

If you represent Norwich and think a figure here is wrong, out of date or unfairly presented, email hello@whereyourmoneygoes.co.uk with this page's address and the source you would point to. Every correction is logged, with its date, on the corrections page.

## How much of the council's spending does this cover?

Council tax paid for **10.3%** of the money Norwich had to spend in 2025-26. The rest came from government grants (35.2%), business rates (6.5%) and fees, charges and other income (47.8%), with 0.2% taken from reserves. That is why a grant cut can raise your bill even when the council has not changed what it does. See where it goes.

## Where can I find out more?

What council tax is and why it works this way, including why the bands are still based on 1991 property values in England and Scotland, and how every area compares, everything else on Norwich: parking, roads, your MP and local services, and Norwich on the council map.

## Common questions

- **How much is council tax in Norwich?** Band D is £2,503 a year for 2026-27. Band A is £1,669 and the top band £5,007.
- **Is council tax in Norwich higher than average?** Yes. Band D here is £92 above the England average of £2,411.

# Where your council tax goes in Norwich

Your area · Last updated 19 November 2026 · https://whereyourmoneygoes.co.uk/council-tax/england/norwich/where-it-goes/

A Band D council tax bill in **Norwich** is **£2,503.44** for 2026-27, split between Norwich £315.26, Norfolk County Council £1,808.29, Norfolk County Council: adult social care precept, this year's increase £35.10, Norfolk Police and Crime Commissioner and Chief Constable £344.79. Shared out in proportion to what each body spends, the largest single line is adult social care at Norfolk County Council: **£767.60** of the bill. Council tax pays for 10% of the council's own spending; the rest is government grant, business rates and fees.

## Key figures

**£2,503.44**
Band D bill, 2026-27
As of 6 April 2026

**£315.26**
Goes to Norwich itself (13%)
As of 6 April 2026

**£767.60**
Largest line: adult social care
As of 28 September 2026

**10.3%**
Of the council's money that comes from council tax, 2025-26
As of 28 September 2026

## Who gets your bill

Figures are for a **Band D** home. Bands A to H pay a fixed fraction of this, set in law.

## And where does that bit go?

Choose any part of the bill to see how it divides, then keep going as far as the published returns allow. Every level has its own link you can share.

An interactive map or explorer appears here on the live page.

## Parks, street cleaning and roads here

What Norwich City and Norfolk County Council spent, net of income, on the lines readers ask about most. Roads and street cleaning are also shown per mile of road the council looks after, where it is the highway authority. Gully cleaning and verge cutting are inside routine maintenance; no return splits them out.

**Norwich City, 2025-26**

| Line | Net spending | Per resident | Similar councils, per resident | Per mile of road | Change |
|---|---|---|---|---|---|
| Parks and open spaces (including play areas) | £4.7m | £32 | £11 | — | up 43.5% on 2024-25 |
| Street cleaning | £3.5m | £24 | £11 | — | up 65.3% on 2024-25 |
| Road and bridge maintenance | £16k | £0.11 | £0.27 | — | — |
| Environmental, safety and routine maintenance | £16k | £0.11 | £0.25 | — | — |
| Street lighting (including energy) | £227k | £1.56 | £0.42 | — | up 3.2% on 2024-25 |

Norfolk County Council, 2025-26

| Line | Net spending | Per resident | Similar councils, per resident | Per mile of road | Change |
|---|---|---|---|---|---|
| Parks and open spaces (including play areas) | £1.2m | £1.24 | £3.00 | — | up 861.5% on 2024-25 |
| Road and bridge maintenance | £5.3m | £5.60 | £25 | £869 (similar: £5,563) | down 47.0% on 2024-25 |
| Environmental, safety and routine maintenance | £3.9m | £4.10 | £19 | £636 (similar: £4,248) | down 57.2% on 2024-25 |
| Structural maintenance (resurfacing, bridges) | £1.4m | £1.50 | £3.22 | £232 (similar: £946) | up 50.6% on 2024-25 |
| Winter service (gritting) | £3.4m | £3.63 | £4.34 | £563 (similar: £1,012) | down 16.4% on 2024-25 |
| Street lighting (including energy) | £10.0m | £11 | £6.60 | £1,648 (similar: £1,683) | down 3.4% on 2024-25 |

Miles of road: Department for Transport road lengths, 2025; locally managed major roads and all minor roads. More on what council tax does and doesn't pay for.

## What it adds up to

Norwich City: net spending per resident by service, 2025-26, against the median for district councils in England

| Service | Per resident | Median |
|---|---|---|
| Housing (not council homes) | £70 | £24 |
| Environment and regulation | £69 | £56 |
| Parks, leisure, libraries and culture | £43 | £23 |
| Planning and development | £30 | £22 |
| Running the council | £15 | £41 |
| Public health | £2.51 | £0.47 |
| Roads and transport | £-17.54 | £-4.18 |

- Norwich City spent **41.9%** of its gross service spending on its own staff in 2025-26 (median for district councils in England: 39.3%); the rest went on suppliers, contractors, grants, benefits and other running costs.
- Its published payments of £500 or more came to **£101.1m** between 2025-11 and 2026-10. These include capital and council housing spending, so they are not a share of the figures above.
- Payments we classify as consultancy and agency staff came to **5.4%** of its staff costs (median among the 4 other district councils in England whose £500 data is read: 18.3%). The two come from different sources and periods, so this is a guide to scale, not an exact share.

Norfolk County Council: net spending per resident by service, 2025-26, against the median for county councils

| Service | Per resident | Median |
|---|---|---|
| Education | £649 | £736 |
| Adult social care | £505 | £447 |
| Children's social care | £246 | £239 |
| Public health | £56 | £52 |
| Environment and regulation | £56 | £58 |
| Roads and transport | £47 | £68 |
| Fire and rescue | £47 | £48 |
| Running the council | £40 | £21 |
| Parks, leisure, libraries and culture | £16 | £17 |
| Planning and development | £9.11 | £4.63 |
| Other services | £0.24 | £0.63 |

- Norfolk County Council spent **32.0%** of its gross service spending on its own staff in 2025-26 (median for county councils: 28.1%); the rest went on suppliers, contractors, grants, benefits and other running costs.

### What this data does and doesn't show

- These are each body's own figures, as reported to government in its revenue outturn return. Net spending is after the fees, charges and grants a service brings in.
- Your bill is for 2026-27; it is shared out using the latest published return, which covers an earlier year. The mix of spending changes little from one year to the next, but it does change.
- Council tax is not ring-fenced: this shows your bill in proportion to spending, not what your money bought. Where a precept is set aside for adult social care, it is shown against adult social care.
- No council publishes spending at street or property level, so nothing here says what was spent near you.
- Sub-service lines are the ones the national returns itemise. Councils describe their own budgets differently; their budget books and statements of accounts have more detail.

## Sources

- Ministry of Housing, Communities and Local Government, Council Tax levels set by local authorities in England: Table 10, local authority level data, published 25 March 2026. Open Government Licence v3.0.
- Ministry of Housing, Communities and Local Government, Local authority revenue expenditure and financing: Revenue Outturn multi-year data set, published 28 September 2026. Open Government Licence v3.0.

How the split is worked out, and how the three nations' returns are matched to one list of services, is on the methodology page. The dataset is on the data page. See also council tax in Norwich and everything else about Norwich.

## Common questions

- **What does council tax pay for in Norwich?** A Band D bill of £2,503.44 is split between Norwich, Norfolk County Council, Norfolk County Council: adult social care precept, this year's increase, Norfolk Police and Crime Commissioner and Chief Constable. In proportion to spending, the largest line is adult social care, £767.60.
- **Is council tax ring-fenced for particular services?** No. Council tax is pooled with grants, business rates and fees. The adult social care precept is the exception: councils raise it for adult social care.

# Parking income in Norwich City

Your area · Last updated 19 November 2026 · https://whereyourmoneygoes.co.uk/parking/norwich-city/

In 2025–26 Norwich City took **£11.2m** in parking income and spent £8.1m, a **surplus of £3.2m** against £4.4m in 2024–25 (−28%), the 89th largest of 290 councils in England. Penalty charges brought in £1.3m. Figures are from the council's own return to the Ministry of Housing, Communities and Local Government.

## Key figures

**£3.17m**
Parking surplus
−£1.22m (−27.9%) vs 2024–25
2025–26

**£11.24m**
Parking income
+£0.72m (+6.8%) vs 2024–25
2025–26

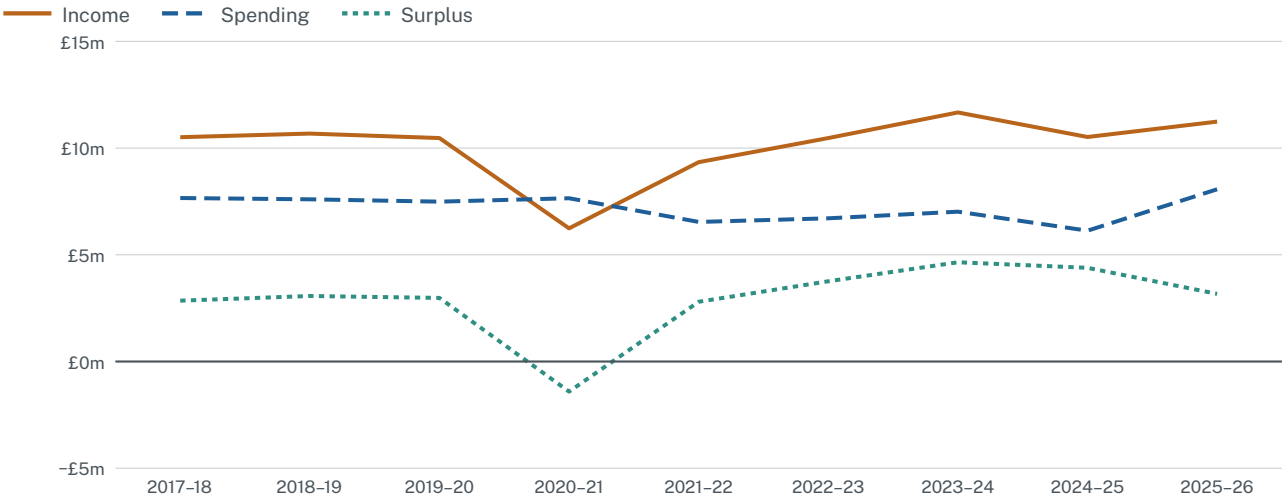
**£8.07m**
Spending on parking
+£1.94m (+31.7%) vs 2024–25
2025–26

**£1.31m**
Penalty charge income
+£0.36m (+38.6%) vs 2024–25
2025–26

**89 of 290**
Rank in England, largest surplus first
2025–26

## How much has Norwich City made from parking each year?

Norwich City: parking income, spending and surplus, £ million




Norwich City: parking income, spending and surplus, £ million. Income: £10.51m in 2017–18, £11.24m in 2025–26. Spending: £7.66m in 2017–18, £8.07m in 2025–26. Surplus: £2.85m in 2017–18, £3.17m in 2025–26.

**Norwich City: on-street and car park accounts**

| Year | On-street income | On-street spending | Car park income | Car park spending | Penalty income |
|---|---|---|---|---|---|
| 2017–18 | £2.04m | £2.04m | £8.47m | £5.62m | £0.71m |
| 2018–19 | £2.00m | £2.00m | £8.68m | £5.60m | £0.06m |
| 2019–20 | £1.96m | £1.96m | £8.51m | £5.53m | £0.00m |
| 2020–21 | £1.66m | £2.33m | £4.58m | £5.32m | £0.00m |
| 2021–22 | £1.87m | £2.13m | £7.47m | £4.41m | £0.53m |
| 2022–23 | £1.80m | £1.78m | £8.66m | £4.93m | £0.62m |
| 2023–24 | £2.12m | £2.08m | £9.55m | £4.94m | £0.91m |
| 2024–25 | £1.42m | £1.43m | £9.10m | £4.70m | £0.94m |
| 2025–26 | £1.79m | £2.22m | £9.45m | £5.85m | £1.31m |

All figures are cash, in the council's own return. The most recent year is a first release and may be revised. Norwich City is recorded as: Shire District.

## What can Norwich City spend a surplus on?

**On-street parking charges and all council parking penalty charges (England and Wales)**

Ring-fenced by law a ring-fenced parking account. A surplus may only be spent on parking, public transport, highway and environmental improvements and similar purposes; a deficit is made good from the general fund.

Road Traffic Regulation Act 1984, s55, as applied in England by SI 2022/71, regs 25 and 27

**Council car park (off-street) tariffs**

Kept by the body that collects it the council's general fund. Section 55 covers on-street parking and enforcement income, not car park fees. Not verified

Road Traffic Regulation Act 1984, s55(1), and DfT statutory guidance on civil parking enforcement

## How does Norwich City compare with other councils?

**Norwich City among the England councils nearest it, parking surplus 2025–26**




Ranked largest surplus first; a negative figure is a deficit. Every council is in the full tables.

Every council's parking surplus, penalty charge levels and the national trend.

# Norwich: spending over £500

Your area · Last updated 19 November 2026 · https://whereyourmoneygoes.co.uk/councils/spending-over-500/norwich/

Norwich published **9,473 payments** of £500 or more between November 2025 and October 2026, worth **£101.1m** in all, to 754 suppliers. The largest total went to NORWICH CITY SERVICES LTD: £21.6m across 374 payments. These are the council's own published records; the gaps in them are listed below.

## Key figures

**£101.1m**
Paid in payments of £500 or more, latest year

**9,473**
Payments

**754**
Suppliers

**12 of 12**
Months with payments published

## What the council published

1. Novpublished
2. Decpublished
3. Janpublished
4. Febpublished
5. Marpublished
6. Aprpublished
7. Maypublished
8. Junpublished
9. Julpublished
10. Augpublished
11. Septpublished
12. Octpublished

**Gaps and problems in the data, as published:**

- 39.9% of payments (£7,471,560) have the supplier name withheld or redacted by the council, usually because the payee is an individual.

## Top 50 suppliers by value

**Norwich: the 50 suppliers paid most, November 2025 to October 2026**

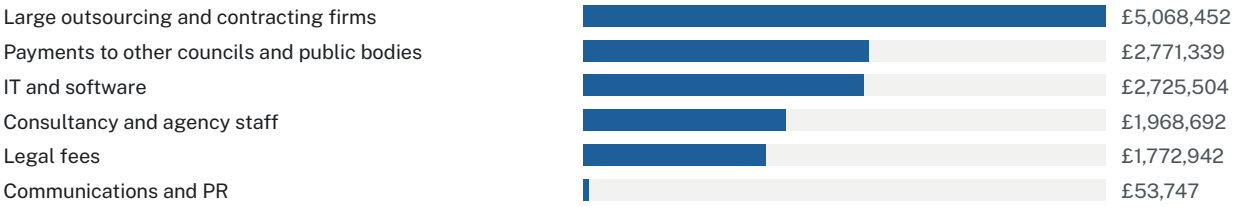
| Supplier | Paid | Payments |
|---|---|---|
| NORWICH CITY SERVICES LTD | £21,592,448 | 374 |
| Names withheld by the council | £7,471,560 | 3,783 |
| E.ON UK GREEN FUNDING SOLUTIONS LIMITED | £5,360,433 | 11 |
| GASWAY SERVICES LTD | £5,135,940 | 137 |
| BIFFA MUNICIPAL LIMITED | £4,855,598 | 64 |
| DSM DEMOLITION LTD | £4,014,874 | 6 |
| ANGLIAN WATER BUSINESS (WAVE) | £3,205,989 | 48 |
| NORFOLK COUNTY COUNCIL | £2,330,312 | 56 |

| Supplier | Paid | Payments |
|---|---|---|
| AXIS CLC SOLUTIONS LIMITED | £2,215,026 | 31 |
| OVAMILL LTD | £1,756,663 | 6 |
| GERDA SECURITY PRODUCTS LIMITED | £1,696,422 | 248 |
| MULALLEY & CO. LIMITED | £1,561,750 | 16 |
| ZENITH CONTRACT SERVICES LIMITED | £1,489,634 | 7 |
| ASPECT GROUP SERVICES LTD | £1,270,351 | 22 |
| BELL GROUP LIMITED | £1,226,992 | 27 |
| ARTHUR J GALLAGHER INSURANCE BROKERS LTD | £1,177,255 | 16 |
| ALPHATRACK SYSTEMS LTD | £1,170,598 | 75 |
| NORSE ENVIRONMENTAL WASTE SERVICES LTD | £1,032,585 | 23 |
| A & B GLASS COMPANY LTD T/A ASSET FINELINE | £1,004,049 | 9 |
| MINISTRY OF HOUSING, COMMUNITIES AND LOCAL GOVERNMENT | £979,398 | 1 |
| ZURICH INSURANCE PLC | £976,737 | 11 |
| ST MARTINS HOUSING TRUST | £836,320 | 8 |
| AGA GROUP ENVIRO-FIX LTD | £754,888 | 33 |
| DODD GROUP (EASTERN) LTD | £741,585 | 8 |
| PHOENIX SOFTWARE LTD | £593,159 | 30 |
| NORFOLK WILDLIFE TRUST | £573,576 | 7 |
| STANNAH LIFTS LTD | £535,269 | 75 |
| HAYS SPECIALIST RECRUITMENT | £483,170 | 219 |
| ERNEST DOE & SONS LTD | £472,841 | 7 |
| SOFTCAT PLC | £457,385 | 10 |
| COOKES HEATING LTD | £455,346 | 65 |
| GREENACRE RECRUITMENT LTD | £454,921 | 156 |
| BROADLAND HOUSING ASSOCIATION LTD | £443,813 | 13 |
| SAVILLS (UK) LTD | £423,699 | 16 |
| WENDLING BECK OPCO LLP | £406,245 | 3 |
| ERNST & YOUNG LLP | £381,110 | 7 |
| HAWKINS BROWN ARCHITECTURE LIMITED | £365,558 | 18 |
| ADARE SEC LIMITED | £342,586 | 34 |
| HAWORTH TOMPKINS LIMITED | £335,015 | 5 |
| REED SPECIALIST RECRUITMENT LTD | £334,694 | 107 |
| IDOX SOFTWARE LIMITED | £322,997 | 18 |
| BURO HAPPOLD LIMITED | £311,889 | 6 |
| N D WILLAN BUILDING CONTRACTORS LTD | £308,500 | 14 |
| KING AND COMPANY (NORFOLK) LIMITED | £291,892 | 7 |
| Place Partners Ltd | £286,500 | 6 |
| NORWICH BUSINESS IMPROVEMENT DISTRICT | £285,753 | 2 |
| NEC SOFTWARE SOLUTIONS UK LTD | £285,721 | 18 |
| BOXXE LIMITED | £284,919 | 8 |
| SECURITAS TECHONOLOGY LTD | £282,280 | 20 |
| BETONGPARK LIMITED | £278,738 | 5 |

## Spending by category (our classification)

Payments this site classifies into each category from the supplier and the council's description; most payments fall into none. The rules are on the methodology page.

### Norwich: payments by category (our classification)




The supplier is another council, a police, fire or NHS body, a government department or agency, or a pension fund.

1. NORFOLK COUNTY COUNCIL: £2,330,312 (56 payments)
2. SOUTH NORFOLK DISTRICT COUNCIL: £156,263 (7 payments)
3. BRECKLAND DISTRICT COUNCIL: £88,668 (6 payments)
4. CAMBRIDGESHIRE COUNTY COUNCIL: £68,000 (1 payment)
5. NORFOLK & SUFFOLK NHS FOUNDATION TRUST: £49,038 (1 payment)
6. BROADLAND DISTRICT COUNCIL: £27,798 (4 payments)
7. NORTH NORFOLK COUNCIL: £12,283 (2 payments)
8. GREAT YARMOUTH BOROUGH COUNCIL: £9,198 (8 payments)
9. NATIONAL HOUSE BUILDING COUNCIL: £8,300 (1 payment)
10. SUFFOLK COUNTY COUNCIL: £5,410 (1 payment)

The supplier is one of a named list of large firms that run council services under contract. A payment to one is often a routine instalment on a long contract.

1. BIFFA MUNICIPAL LIMITED: £4,855,598 (64 payments)
2. LIBERATA UK LTD: £95,303 (21 payments)
3. CAPITA BUSINESS SERVICES LTD: £87,512 (14 payments)
4. MITIE PROPERTY SERVICES (UK) LTD: £27,908 (2 payments)
5. AMEY LG LTD: £2,131 (2 payments)

The supplier is a law firm or chambers, or the council describes the payment as legal fees, counsel or court fees.

1. Names withheld by the council: £1,435,609 (27 payments)
2. TROWERS & HAMLINS LLP: £243,696 (25 payments)
3. BROWNE JACOBSON LLP: £23,888 (4 payments)
4. DEVONSHIRES SOLICITORS: £21,016 (9 payments)
5. VERITAS SOLICITORS: £17,750 (1 payment)
6. SATCHELL MORAN SOLICITORS: £9,253 (3 payments)
7. THE VIRTUAL AUDITOR LTD: £7,950 (1 payment)
8. BIRKETTS LLP: £4,837 (1 payment)
9. HAYS SPECIALIST RECRUITMENT: £4,593 (4 payments)
10. EVERSHEDS SUTHERLAND (INTERNATIONAL) LLP: £1,930 (1 payment)

The supplier is a recruitment agency or consultancy on a named list, or the council describes the payment as consultancy, agency or interim staff, or professional fees.

1. HAYS SPECIALIST RECRUITMENT: £478,578 (215 payments)
2. ERNST & YOUNG LLP: £381,110 (7 payments)
3. REED SPECIALIST RECRUITMENT LTD: £334,694 (107 payments)
4. TILE HILL INTERIM & EXECUTIVE LTD: £271,200 (15 payments)
5. MICHAEL PAGE INTERNATIONAL RECRUITMENT: £168,956 (70 payments)
6. PENNA PLC: £144,676 (33 payments)
7. GRANT THORNTON UK LLP: £69,626 (4 payments)
8. KPMG LLP: £36,500 (2 payments)

9. NATHANIEL LICHFIELD & PARTNERS LIMITED T/A LICHFIELDS: £29,850 (2 payments)
10. URBAN MOVEMENT LIMITED: £11,300 (2 payments)

The supplier is on a named list of IT and telecoms firms, or the council describes the payment as software, licences, IT, hardware, hosting or telephony.

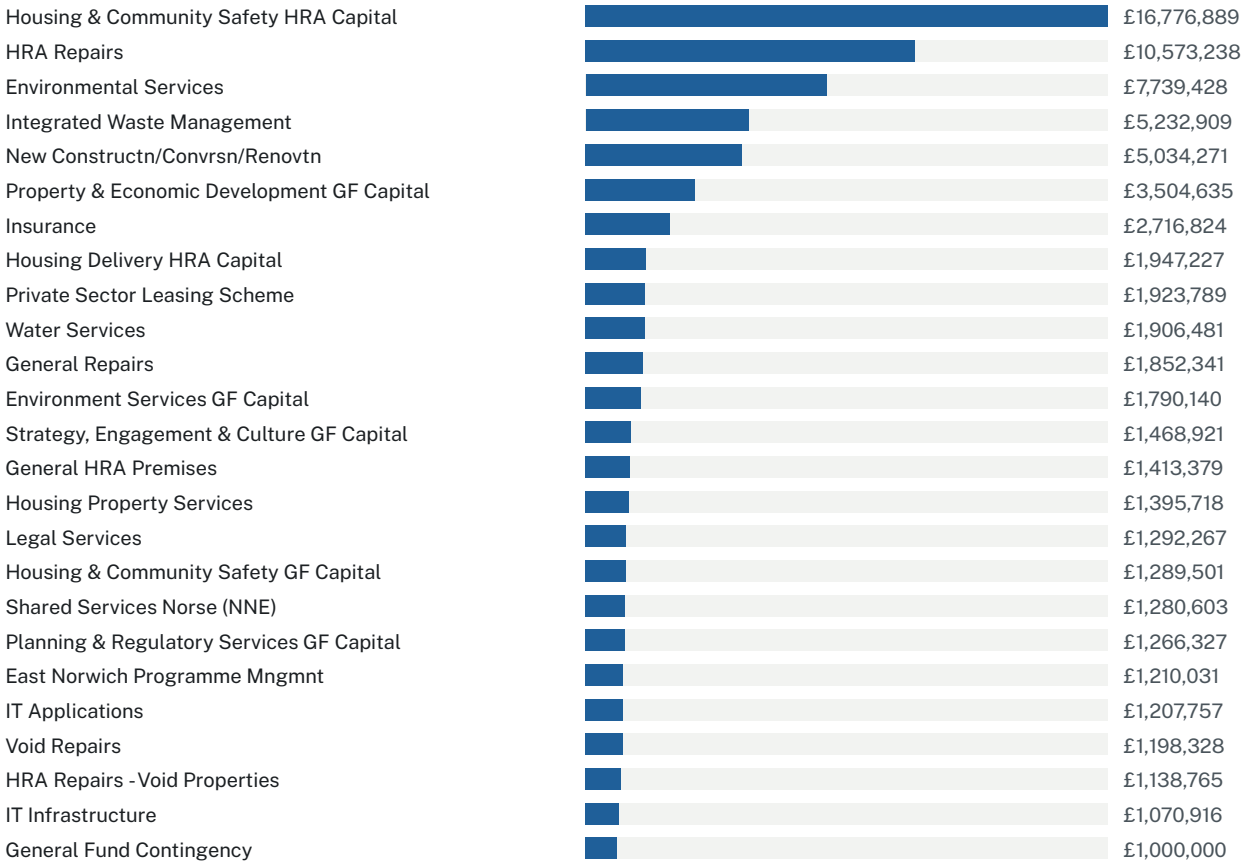
1. PHOENIX SOFTWARE LTD: £593,159 (30 payments)
2. SOFTCAT PLC: £457,385 (10 payments)
3. IDOX SOFTWARE LIMITED: £322,997 (18 payments)
4. NEC SOFTWARE SOLUTIONS UK LTD: £284,746 (17 payments)
5. CIVICA UK LTD: £261,271 (4 payments)
6. MOBYSOFT LTD: £97,614 (1 payment)
7. OUTSYSTEMS LIMITED: £79,500 (1 payment)
8. FLOWBIRD SMART CITY UK LTD: £68,449 (38 payments)
9. VERSION 1 SOLUTIONS LIMITED: £52,628 (4 payments)
10. THE COMPLIANCE WORKBOOK: £49,998 (1 payment)

The council describes the payment as advertising, marketing, publicity or public relations. Recruitment and statutory notices are left out.

1. CANDOUR AGENCY LTD: £13,750 (2 payments)
2. LINKEDIN IRELAND UNLIMITED COMPANY: £7,575 (1 payment)
3. RIGHTMOVE GROUP LIMITED: £6,750 (10 payments)
4. APSE: £5,695 (2 payments)
5. NEWSQUEST MEDIA GROUP: £4,541 (6 payments)
6. REDACTIVE PUBLISHING LIMITED: £4,240 (3 payments)
7. APEX SIGNS & ENGRAVING: £2,762 (4 payments)
8. KEEP BRITAIN TIDY: £2,095 (1 payment)
9. THE PRINT CO (WEST) LIMITED: £2,074 (2 payments)
10. WENSUM PRINT LTD: £1,470 (1 payment)

## Spending by the council's own service areas

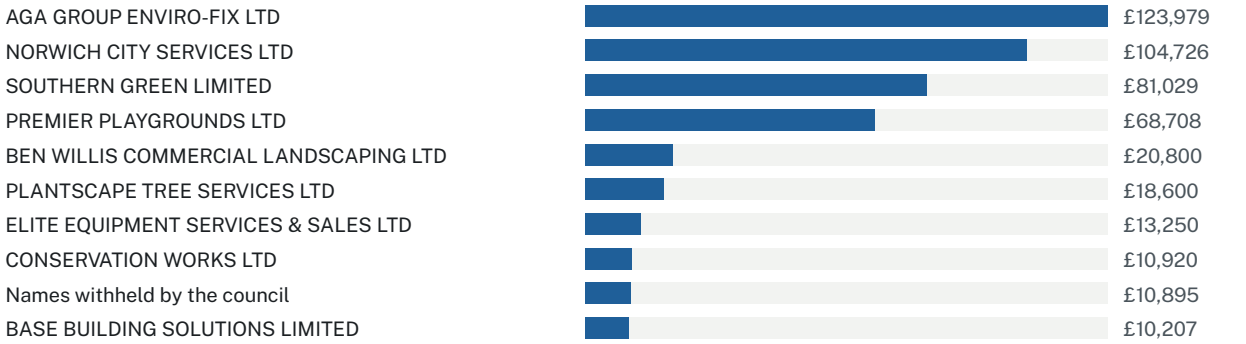
### Norwich: payments by service area, as the council labels them



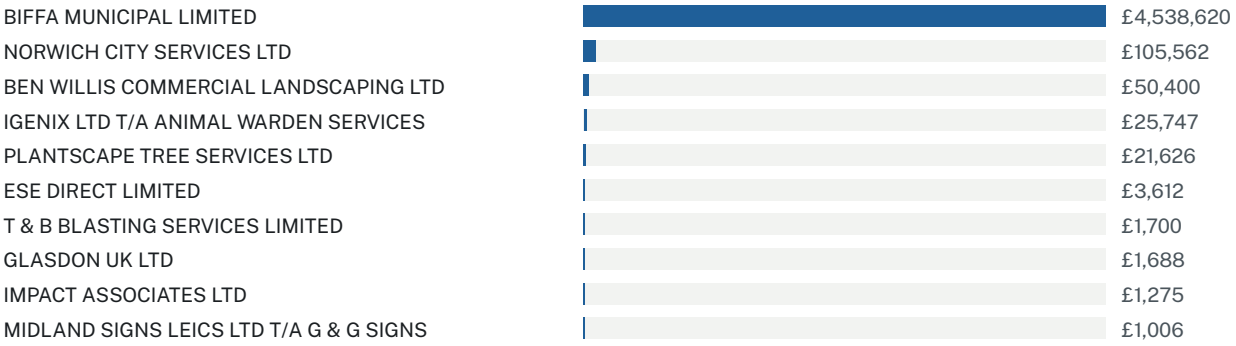

## Who is paid for grounds, street cleaning, roads and bins?

The suppliers paid most for each kind of work, where the council's own labels say what the payment was for (our matching). A council that does the work with its own staff pays mostly wages, which are not in this data, so a short list here can mean the work is done in-house.

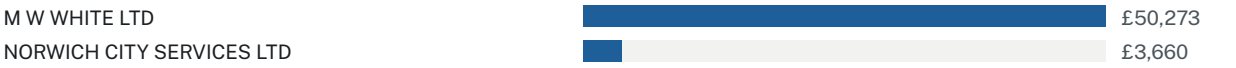
### Parks and open spaces (including play areas): largest suppliers



### Street cleaning: largest suppliers




### Waste collection: largest suppliers




## Consultancy and agency against the pay bill

Payments we classify as consultancy and agency staff came to **5.4%** of Norwich's own staff costs in its 2025-26 revenue return, against a median of 18.3% for the other district councils in England read so far. The payments and the staff costs come from different sources and periods, so this is a guide to scale.

## Search every payment

Searching needs JavaScript. Every payment is in one JSON file.

Every payment, as the council published it, is in one JSON file; the search can download any selection as CSV.

### What this data does and doesn't show

- It is the council's own record of payments of £500 or more. It leaves out salaries, most staff costs and many internal costs, so it is not the council's whole spending.
- Descriptions are the council's own and vary in quality; some are codes, some are blank, and some supplier names are withheld to protect individuals.
- A large payment to one supplier is often a routine instalment on a long contract that was tendered openly.
- The categories and the matching to services are this site's classification from keywords, not the council's. The rules are on the methodology page.

## Sources

Norwich, spending over £500, published here. Licence as the council states it: not stated. Checked 2026-09-24; files read 2026-11-19.

- Payments to suppliers over £250 - October 2026 (csv) (2026-10), file dated 2026-11-12: 644 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £250 - September 2026 (csv) (2026-09), file dated 2026-11-13: 853 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £250 - August 2026 (csv) (2026-08), file dated 2026-11-12: 749 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £250 - July 2026 (csv) (2026-07), file dated 2026-11-12: 859 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £250 - June 2026 (csv) (2026-06), file dated 2026-11-13: 908 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £250 - May 2026 (csv) (2026-05), file dated 2026-11-12: 812 payments of £500 or more. Read 2026-11-19.

- Payments to suppliers over £250 - April 2026 (csv) (2026-04), file dated 2026-11-11: 831 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £250 - March 2026 (csv) (2026-03), file dated 2026-11-11: 1,133 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £250 - February 2026 (csv) (2026-02), file dated 2026-11-11: 870 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £500 - January 2026 (csv) (2026-01), file dated 2026-02-10: 634 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £500 - December 2025 (csv) (2025-12), file dated 2026-01-13: 595 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £500 - November 2025 (csv) (2025-11), file dated 2025-12-09: 585 payments of £500 or more. Read 2026-11-19.
- Payments to suppliers over £500 - October 2025 (csv) (2025-10), file dated 2025-12-09: 689 payments of £500 or more. Read 2026-11-19.

# Norwich: senior pay and councillor allowances

Your area · Last updated 19 November 2026 · https://whereyourmoneygoes.co.uk/councils/pay-and-allowances/norwich/

In its draft statement of accounts for 2025-26, Norwich reports total remuneration of **£179,092** for its chief executive officer (including employer pension contributions), **3** employees paid £100,000 or more, and **£437,000** paid in members' allowances.

## Key figures

**£179,092**
Chief executive officer, 2025-26

**3**
Staff paid £100,000 or more, 2025-26

**£437,000**
Members' allowances, 2025-26

**£8,055**
Basic allowance per councillor, 2025-26

## Chief executive officer

Total remuneration of **£179,092** in 2025-26, including employer pension contributions. Excluding pension contributions: £156,471. That is up 4.4% on 2024-25 (£171,581). The median among the 4 other district councils collected so far is £174,251.

From the accounts: Chief executive officer – Louise Rawsthorne. 2025-2026: salary 156,471; total excl pension 156,471; pension 22,621; total incl pension 179,092. 2024-2025: 164,428; 164,428; 7,153; 171,581. Footnote (1): 'Remuneration includes payments made in respect of election duties.'

PDF pages 101-102 (printed pages 100-101), Note 32

## Employees paid £50,000 or more

86 employees in 2025-26, up 14.7% on 2024-25 (75). 3 were paid £100,000 or more, 2.1 per 100,000 residents. The median among the 4 other district councils collected so far is 0.4 per 100,000.

**Norwich: employees by pay band, as printed**

| Band | 2025-26 | 2024-25 |
|---|---|---|
| £50,000 to £54,999 | 27 | 26 |
| £55,000 to £59,999 | 18 | 19 |
| £60,000 to £64,999 | 14 | 12 |
| £65,000 to £69,999 | 12 | 4 |
| £70,000 to £74,999 | 1 | 1 |
| £75,000 to £79,999 | 1 | 6 |
| £80,000 to £84,999 | 5 | 1 |
| £85,000 to £89,999 | 2 | 2 |
| £90,000 to £94,999 | 2 | 0 |
| £95,000 to £99,999 | 1 | 0 |
| £100,000 to £104,999 | 0 | 2 |
| £120,000 to £124,999 | 0 | 1 |
| £130,000 to £134,999 | 1 | 0 |
| £135,000 to £139,999 | 1 | 0 |
| £155,000 to £159,999 | 1 | 0 |
| £160,000 to £164,999 | 0 | 1 |

Excludes schools staff. Includes senior officers. From the accounts: 'The number of employees, including senior employees, whose remuneration, excluding pension contributions and including termination payments where applicable, was £50,000 or more in bands of £5,000'. Totals 86 (2025-2026) and 75 (2024-2025). Only bands with employees are printed; dashes recorded as 0. Norwich is a district council and does not employ school staff (includesSchools recorded false on that basis, not from the note).

Source: Norwich, Norwich City Council – DRAFT 2025-2026 Statement of Accounts (draft), PDF page 103 (printed page 102), Note 32. Read by hand; checked 2026-09-24.

## Councillors' allowances

£437,000 in 2025-26, no change on 2024-25 (£437,000), or £3.00 per resident. The median among the 4 other district councils collected so far is £3.62 per resident.

**Norwich: allowances paid, 2024-25, from its published list**

| Paid as | Total |
|---|---|
| Basic allowances | £299,229 |
| Special responsibility allowances | £133,018 |
| Expenses | £1,850 |
| All | £434,098 |

The basic allowance for each councillor is £8,055 a year (2025-26).

From the accounts: "Members Allowances 437 (2024-2025 437) £'000" (PDF page 101 (printed page 100), Note 31)

Published allowances: Norwich City Council – payments made to Members in 2024-25 (Local Authorities (Members' Allowances) (England) Regulations 2003).

### What this data does and doesn't show

- Every figure is as Norwich printed it, in accounts that have not yet been audited. Counts in the £100,000 figure are our sum of the council's bands.
- Comparisons are with the other district councils read so far; no national figure is published for England.
- Latest allowances-paid publication found is 2024-25; no 2025-26 list was on the council page at the time of checking. It has no totals row; figures are our column sums (44 members), read by column position, and basic + SRA + expenses equals the Total column. Basic rate from the Constitution (17 March 2026): 'BASIC ALLOWANCE (Payable to all councillors) (for the year 2025-2026) 8,055'.

# Sources and licences

Every dataset behind the figures in this document, with its publisher, the date its figures are as of, and the licence they are used under.

| Source | Publisher | Figures as of | Licence | Used in |
|---|---|---|---|---|
| **Council Tax levels set by local authorities in England** | Ministry of Housing, Communities and Local Government | the 2026–27 financial year | Open Government Licence v3.0 | Norwich: your area; Council tax in Norwich; Where your council tax goes in Norwich |
| https://www.gov.uk/government/collections/council-tax-statistics | | | | |
| **Local authority revenue expenditure and financing: revenue outturn multi-year data set (RO2 parking)** | Ministry of Housing, Communities and Local Government | the 2025–26 financial year | Open Government Licence v3.0 | Norwich: your area; Parking income in Norwich City |
| https://www.gov.uk/government/statistics/local-authority-revenue-expenditure-and-financing-england-revenue-outturn-multi-year-data-set | | | | |
| **Local authority revenue expenditure and financing: Revenue Outturn multi-year data set** | Ministry of Housing, Communities and Local Government | 28 September 2026 | Open Government Licence v3.0 | Where your council tax goes in Norwich |
| https://assets.publishing.service.gov.uk/media/6ab26ffffe72ed1e2b02ee74/Revenue_Outturn_time_series_data_v4.csv | | | | |
| **legislation.gov.uk and official guidance, provision by provision** | legislation.gov.uk | 22 September 2026 | Open Government Licence v3.0 (legislation.gov.uk) | Parking income in Norwich City |
| https://www.legislation.gov.uk/ | | | | |

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