

Tower Hamlets in full

The council tax bill and who receives it, spending by service, payments over £500, senior pay, the report card and how the council compares.

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This is a snapshot. It was generated on 26 September 2026 and does not change. The figures may have been updated since: the live version is at <https://whereyourmoneygoes.co.uk/reports/#council-tower-hamlets>.

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Executive summary

The key figures from each part of this report, with the change on a year earlier where the source gives one.

Tower Hamlets: your area

£1,838

Band D council tax, 2026-27
+£83 (+4.7%) vs 2025-26
As of 6 April 2026

£19.8m

Parking surplus, 2025-26
As of 6 April 2025

17.0%

Household waste recycled,
2024-25

Council tax in Tower Hamlets

£1,838

Band D a year, 2026-27
+£83 (+4.7%) vs 2025-26
As of 6 April 2026

£1,225

Band A, the lowest
As of 6 April 2026

-£573

Band D against the England
average of £2,411
Below average
As of 6 April 2026

Where your council tax goes in Tower Hamlets

£1,837.78

Band D bill, 2026-27
As of 6 April 2026

£1,301.99

Goes to Tower Hamlets itself (71%)
As of 6 April 2026

£404.74

Largest line: adult social care
As of 17 September 2026

Parking income in Tower Hamlets

£19.76m

Parking surplus
+£3.69m (+22.9%) vs 2024-25
2025-26

£50.55m

Parking income
+£15.59m (+44.6%) vs 2024-25
2025-26

£30.79m

Spending on parking
+£11.90m (+63.0%) vs 2024-25
2025-26

Tower Hamlets: spending over £500

£1.02bn

Paid in payments of £500 or more,
latest year

55,728

Payments

3,297

Suppliers

Tower Hamlets: senior pay and councillor allowances

£286,502

Chief Executive, 2025-26

73

Staff paid £100,000 or more,
2025-26

£993,000

Members' allowances, 2025-26

Tower Hamlets: your area

[Your area](#) · Last updated 26 September 2026 · <https://whereyourmoneygoes.co.uk/your-area/tower-hamlets/>

Tower Hamlets sets a Band D council tax of **£1,838** for 2026-27, 291 of 296 councils in England from the highest. Police: Metropolitan Police. Fire and rescue: London Fire and Emergency Planning Authority. Health: NHS North East London Integrated Care Board. This page links to everything the site holds on the area; the full bill, the report card and parking each have a page of their own.

Key figures

£1,838

Band D council tax, 2026-27
+£83 (+4.7%) vs 2025-26
As of 6 April 2026

£19.8m

Parking surplus, 2025-26
As of 6 April 2025

17.0%

Household waste recycled,
2024-25

8%

A roads where maintenance
should be considered, 2024-25

28%

Reserves as a share of spending,
2025-26

What is the council tax in Tower Hamlets?

Band D is **£1,838** a year for 2026-27, and Band A, the lowest, **£1,225**. That is £573 below the England average of £2,411, 291 of 296 in England from the highest.

Of a Band D bill, **£1,327** goes to Tower Hamlets.

[Every band, who gets the money and how Tower Hamlets compares](#)

[Where your council tax goes: from your bill to each service](#)

[Every payment over £500 that Tower Hamlets publishes](#)

[Tower Hamlets: senior pay and councillors' allowances](#)

How does the council compare?

- Council tax rise this year 4.7% Lower than the England figure of 4.9%
- Council tax per head £615 Lower than the England figure of £796
- Ombudsman uphold rate 91% (31 of 34) Higher than the England figure of 86%
- Reserves as a share of net spending 28% Lower than the England figure of 50%
- Borrowing per home £456 Lower than the England figure of £3,474
- Accounts, 2024-25 Delivered by backstop 92% of bodies had an opinion delivered by the backstop date
- Ofsted, children's services Outstanding 73% of English councils are good or outstanding
- CQC, adult social care Good 62% of assessed councils are good or outstanding
- A roads needing maintenance considered 8% Higher than the England figure of 5%
- Recycling rate 17.0% Lower than the England figure of 42.0%
- Major planning decisions on time 91.7% Higher than the England figure of 91.0%

Each figure is set against the figure for England as a whole. They are plain comparisons, one measure at a time: there is no overall score and no ranking of councils. Higher is not always better or worse; what each measure does and does not show is on the [methodology page](#).

[The full report card: complaints, finances, audit, pay and services](#)

Roads, bins and planning

Roads, recycling and planning in Tower Hamlets

Measure	Figure	Period
A roads where maintenance should be considered	8%	2024-25
B and C roads where maintenance should be considered	12%	2024-25
Unclassified roads where maintenance should be considered	11%	2024-25
Household waste reused, recycled or composted	17.0%	2024-25
Major planning decisions made on time	91.7%	24 months to end of June 2026

Road condition is from the Department for Transport; each figure is compared with England as a whole in the [report card](#).

What does the council make from parking?

Parking income and surplus for Tower Hamlets

Authority	Year	Income	Surplus
Tower Hamlets	2025-26	£50.5m	£19.8m

What the law lets a council spend a parking surplus on is on [parking fines and council parking income](#).

Who is your MP?

A council area can span several constituencies, so your MP depends on your address. Enter your postcode in the box at the top of this page to see your MP and what their office cost, or [find any MP by name or constituency](#).

How much crime is recorded here?

In the 12 months to June 2026, police recorded **112.5 crimes per 1,000 residents** in Tower Hamlets, excluding anti-social behaviour, against 82.4 across England.

[Tower Hamlets on the crime map, down to streets of a few hundred homes](#)

Your police precept

In London the police precept is part of the Mayor's precept on your bill. It funds **Metropolitan Police**, which has £4.0bn in all for 2026-27. The precept is set once for the whole force area and spent across the whole force area, so the crime figures above for Tower Hamlets are not what its precept bought.

[Metropolitan Police: funding, precept and results for the whole force](#)

Who runs police, fire, health and ambulances here?

The bodies that serve Tower Hamlets, and their latest money

Service	Body	Latest	Per resident
Police	Metropolitan Police	£4.0bn (2026-27)	£440
Fire and rescue	London Fire Brigade	£576m (2025-26)	£63.15
Ambulance	London Ambulance Service NHS Trust	£756m (2024-25)	£82.58
NHS	NHS North East London Integrated Care Board	£6.7bn (2028-29)	£3,183
Roads	Tower Hamlets	£3m (2025-26)	£8.08
Schools	Tower Hamlets	£329m (2026-27)	£983
Council spending	Tower Hamlets	£986m (2025-26)	£2,950
Social care	Tower Hamlets	£250m (2024-25)	£745
Housing	Tower Hamlets	£46m (2025-26)	£137
Waste and recycling	Tower Hamlets	not published	—

Each body serves a wider area than Tower Hamlets, and its money is for the whole of that area. Its page has its funding over time and what is recorded alongside it; [public services near you](#) looks them up for any postcode. Water is not covered yet: see [Discover Water](#).

Which bodies cover Tower Hamlets: ONS lookups of local authorities to police force areas, fire and rescue authorities, integrated care boards and local health boards (Open Government Licence v3.0); where an area is split between integrated care boards, the one covering most residents is named.

How does Tower Hamlets look against other councils?

See Tower Hamlets on [the council map](#), alongside every other council on council tax, complaints, reserves, audit and inspections, or [browse every council](#).

Common questions

- **How much is council tax in Tower Hamlets?** Band D is £1,838 a year for 2026-27. [Every band](#).
- **Which police force covers Tower Hamlets?** Metropolitan Police police force area. Fire and rescue: London Fire and Emergency Planning Authority.

Council tax in Tower Hamlets

Your area · Last updated 26 September 2026 · <https://whereyourmoneygoes.co.uk/council-tax/england/tower-hamlets/>

Council tax in Tower Hamlets for 2026-27 is **£1,838** a year for a **Band D** home, £1,225 for Band A and £3,676 for the top band. That is £573 below the England average of £2,411. It ranks 291 of 296 billing areas in England. Figures are the council's own set rates.

Key figures

£1,838

Band D a year, 2026-27
+£83 (+4.7%) vs 2025-26
As of 6 April 2026

£1,225

Band A, the lowest
As of 6 April 2026

-£573

Band D against the England
average of £2,411
Below average
As of 6 April 2026

291 of 296

Rank in England, highest first
As of 6 April 2026

What is the bill for each band?

Council tax by band in Tower Hamlets, bands A to H

Band	A year	A month
Band A	£1,225.19	£102.10
Band B	£1,429.38	£119.12
Band C	£1,633.58	£136.13
Band D	£1,837.78	£153.15
Band E	£2,246.18	£187.18
Band F	£2,654.57	£221.21
Band G	£3,062.97	£255.25
Band H	£3,675.56	£306.30

Who gets the money?

Band D bill in Tower Hamlets by receiving body

Who receives it	Band D	Share
Tower Hamlets	£1,327	72%
Other precepting bodies	£511	28%

Each body sets its own precept and the council simply collects them together. The council that sends the bill keeps only its own share.

[Where your council tax goes: from your bill to each service](#)

How does it compare?

Band D here is **£573** below the England average, 291 of 296 councils from the highest.

Tower Hamlets among the England councils nearest it, Band D 2026-27



Ranked highest first. Every council is in the full table.

How does Tower Hamlets compare? The report card

Official figures on complaints, finances, audit, pay and services for Tower Hamlets, each from the body that published it and set against the figure for England. See every council on the [council map](#).

- Council tax rise this year 4.7% Lower than the England figure of 4.9%
- Council tax per head £615 Lower than the England figure of £796
- Ombudsman uphold rate 91% (31 of 34) Higher than the England figure of 86%
- Reserves as a share of net spending 28% Lower than the England figure of 50%
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What do complaints to the ombudsman show?

Local Government and Social Care Ombudsman: Tower Hamlets, 2025-26

Measure	Tower Hamlets	For comparison
Complaints and enquiries received	276	—
Complaints and enquiries decided	230	211 in 2024-25
Detailed investigations	34	—
Upheld	31	—
Uphold rate	91%	86% for every body the Ombudsman covers; 88% for similar councils
Upheld cases where the council had already offered a satisfactory remedy	6%	13% for every body the Ombudsman covers
Ombudsman's recommendations the council complied with	100%	99.9% for every body the Ombudsman covers
Uphold rate in 2024-25	83%	—

An uphold rate depends on how many complaints reach a detailed investigation. With few investigations, one decision moves it a long way.

Source: [Local Government and Social Care Ombudsman, Annual review of local government complaints](#), 2025-26.

The Housing Ombudsman, which handles complaints from council tenants, made 1 finding of severe maladministration against London Borough of Tower Hamlets in 2025-26, out of 113 findings in 53 determinations. Its maladministration rate for this landlord was 75%.

Source: [Housing Ombudsman Service, Annual complaints review: landlord tables](#), 2025-26.

How healthy are its finances?

Reserves, spending and borrowing: Tower Hamlets

Measure	Tower Hamlets	For comparison
Net revenue spending, 2025-26	£386.4m	—
Reserves at the end of 2025-26	£109.3m	—
Reserves as a share of net spending	28%	50% for England; 38% in 2024-25
Outstanding borrowing at 30 June 2026	£68.7m	—
Borrowing per home on the valuation list	£456	£3,474 across English billing authorities

Earmarked and unallocated revenue reserves at the end of the year, excluding schools and public health, as a share of net revenue expenditure. Much of any council's reserves is set aside for particular purposes. Borrowing is total outstanding loans of every kind; councils borrow mainly to pay for buildings, roads and housing, and the figure does not show what the borrowing was for.

Source: [Ministry of Housing, Communities and Local Government, Local authority revenue expenditure and financing: revenue outturn time series](#), 2025-26; [Ministry of Housing, Communities and Local Government, Local authority borrowing and investment live table](#), 30 June 2026; [Ministry of Housing, Communities and Local Government, Council Taxbase statistics](#), 2025.

It is under statutory intervention by the government. Each is dated and linked in the events below.

What have the auditors said?

Audit of the accounts: Tower Hamlets

Accounts year	Status recorded by PSAA	Opinion signed
2024-25	Delivered by backstop	11 December 2025
2023-24	Delivered by backstop	28 February 2025

“Delivered by backstop” means the auditor gave an opinion by the statutory backstop date. Many opinions given that way were disclaimed or qualified because the deadline cut the audit short; PSAA publishes which type of opinion each council received only as national totals, so it is not shown here. Auditors’ value-for-money findings are in each auditor’s annual report on the council’s website.

Source: [Public Sector Audit Appointments, Monthly audit opinion data](#), 2024-25.

What are senior staff and councillors paid?

Pay and allowances: Tower Hamlets, from the statement of accounts

Measure	2025-26	2024-25
Employees paid £50,000 or more	2,741	2,476
Councillors’ allowances	£993,000	£990,000

The count is up 265 on the year before. ‘Numbers of the Council’s other employees receiving more than £50,000 remuneration for the year (excluding employer’s pension contribution) ... only officers whose full remuneration is reflected in the preceding Senior Employees note have been excluded’; includes compensation for loss of office. Totals 2,741 (2025/26) and 2,476 (2024/25). The note does not say whether school staff are included. Dashes recorded as 0. The accounts describe the allowances figure as “The Council paid the following amounts to Members of the council during the year. Allowances 993 (2024/25 990); Total 993 (990) £’000”. These are draft accounts and may change at audit. Thresholds are not adjusted for inflation, so more staff cross them each year as pay rises.

Source: [Tower Hamlets, London Borough of Tower Hamlets Draft Annual Financial Report 2025/26 Unaudited](#), PDF page 87 (printed page 86), Note 30. Checked 24 September 2026.

How are its services rated?

Service ratings and performance: Tower Hamlets

Measure	Tower Hamlets	For comparison
Children's services, Ofsted overall effectiveness	Outstanding	13 January 2025. 73% of English councils judged good or outstanding
Adult social care, CQC assessment	Good	18 March 2026. 62% of assessed councils rated good or outstanding
A roads where maintenance should be considered, 2024-25	8%	5% in England
B and C roads where maintenance should be considered, 2024-25	12%	7% in England
Unclassified roads where maintenance should be considered, 2024-25	11%	17% in England
Household waste sent for reuse, recycling or composting, 2024-25	17.0%	42.0% for England
Major planning decisions on time, 24 months to end of June 2026	91.7%	91.0% for England
Non-major planning decisions on time, 24 months to end of June 2026	93.7%	90.7% for England

Inspections happen at different times, so a rating can be several years old; the date is shown with each. Planning figures are measured differently in each nation: share of decisions made within the statutory time (13 weeks for major, 8 for non-major) or an agreed extension, over 24 months. Recycling rates are measured differently in England, Scotland and Wales, so compare within a nation.

Source: [Ofsted, Children's social care: local authority inspection outcomes](#), as at 31 March 2026; [Care Quality Commission, Local authority assessments](#), latest assessment; [Department for Transport, Road condition statistics: data tables \(RDC\)](#), 2024-25; [Department for Environment, Food and Rural Affairs, Local authority collected waste management: annual results](#), 2024-25; [Ministry of Housing, Communities and Local Government, Live tables on planning application statistics \(P151, P153\)](#), 24 months to end of June 2026.

What has happened recently?

Decisions and publications by official bodies about Tower Hamlets, newest first. Each links to the body that made or published it. News reports are not included.

- 7 May 2026 Election [Local election: 45 seats won](#) Aspire 33, Green Party 5, Labour Party 4, Conservative and Unionist Party 1, Labour and Co-operative Party 1, Liberal Democrats 1 Democracy Club
- 1 April 2026 Council tax [Council tax for 2026-27: Band D £1,838, up 4.7% on the year before](#) Ministry of Housing, Communities and Local Government
- 17 March 2026 Statutory intervention [Directions made under the Local Government Act 1999 \(17 March 2026\)](#) Ministry of Housing, Communities and Local Government
- 11 December 2025 Audit [Auditor's opinion on the 2024-25 accounts signed](#) PSAA records the status as "Delivered by backstop"; auditor Ernst & Young LLP. Public Sector Audit Appointments
- 22 January 2025 Statutory intervention [Directions made under the Local Government Act 1999](#) Ministry of Housing, Communities and Local Government
- 12 November 2024 Intervention report [Best Value Inspection report](#) Ministry of Housing, Communities and Local Government
- 19 September 2024 Ombudsman [Ombudsman report: upheld, homelessness](#) Local Government and Social Care Ombudsman public interest report, case 22-012-133. Local Government and Social Care Ombudsman
- 16 September 2024 Ombudsman [Ombudsman report: upheld, assessment and care plan](#) Local Government and Social Care Ombudsman public interest report, case 23-013-310. Local Government and Social Care Ombudsman
- 16 September 2024 Ombudsman [Ombudsman report: upheld, homelessness](#) Local Government and Social Care Ombudsman public interest report, case 23-012-189. Local Government and Social Care Ombudsman
- 18 March 2024 Ombudsman [Ombudsman report: upheld, allocations](#) Local Government and Social Care Ombudsman public interest report, case 22-013-057. Local Government and Social Care Ombudsman
- 13 March 2024 Ombudsman [Ombudsman report: upheld, homelessness](#) Local Government and Social Care Ombudsman public interest report, case 23-002-608. Local Government and Social Care Ombudsman

12. 5 May 2022 Election [Local election: 45 seats won](#) Aspire 24, Labour Party 15, Labour and Co-operative Party 4, Conservative and Unionist Party 1, Green Party 1 Democracy Club

Does the council think something here is wrong?

If you represent Tower Hamlets and think a figure here is wrong, out of date or unfairly presented, email hello@whereyourmoneygoes.co.uk with this page's address and the source you would point to. Every correction is logged, with its date, on the [corrections page](#).

How much of the council's spending does this cover?

Council tax paid for 9.9% of the money Tower Hamlets had to spend in 2025-26. The rest came from government grants (50.4%), business rates (10.8%) and fees, charges and other income (26.0%), with 2.8% taken from reserves. That is why a grant cut can raise your bill even when the council has not changed what it does. [See where it goes](#).

Where can I find out more?

[What council tax is and why it works this way](#), including why the bands are still based on 1991 property values in England and Scotland, and [how every area compares](#), everything else on [Tower Hamlets: parking, roads, your MP and local services](#), and [Tower Hamlets on the council map](#).

Common questions

- How much is council tax in Tower Hamlets? Band D is £1,838 a year for 2026-27. Band A is £1,225 and the top band £3,676.
- Is council tax in Tower Hamlets higher than average? No. Band D here is £573 below the England average of £2,411.

Where your council tax goes in Tower Hamlets

Your area · Last updated 26 September 2026 · <https://whereyourmoneygoes.co.uk/council-tax/england/tower-hamlets/where-it-goes/>

A Band D council tax bill in Tower Hamlets is **£1,837.78** for 2026-27, split between Tower Hamlets £1,301.99, Tower Hamlets: adult social care precept, this year's increase £25.28, Greater London Authority (Mayor, TfL, London Fire Brigade) £176.38, Mayor's Office for Policing and Crime £334.13. Shared out in proportion to what each body spends, the largest single line is adult social care at Tower Hamlets: **£404.74** of the bill. Council tax pays for 10% of the council's own spending; the rest is government grant, business rates and fees.

Key figures

£1,837.78

Band D bill, 2026-27
As of 6 April 2026

£1,301.99

Goes to Tower Hamlets itself (71%)
As of 6 April 2026

£404.74

Largest line: adult social care
As of 17 September 2026

9.9%

Of the council's money that comes
from council tax, 2025-26
As of 17 September 2026

Who gets your bill

Figures are for a Band D home. Bands A to H pay a fixed fraction of this, set in law.

And where does that bit go?

Choose any part of the bill to see how it divides, then keep going as far as the published returns allow. Every level has its own link you can share.

An interactive map or explorer appears here on the live page.

Parks, street cleaning and roads here

What Tower Hamlets spent, net of income, on the lines readers ask about most. Roads and street cleaning are also shown per mile of road the council looks after, where it is the highway authority. Gully cleaning and verge cutting are inside routine maintenance; no return splits them out.

Tower Hamlets, 2025-26

Line	Net spending	Per resident	Similar councils, per resident	Per mile of road	Change
Parks and open spaces (including play areas)	£3.0m	£9.00	£16	—	down 31.6% on 2024-25
Street cleaning	£14.3m	£43	£25	£77,276 (similar: £26,033)	down 39.7% on 2024-25
Road and bridge maintenance	£712k	£2.13	£16	£3,849 (similar: £17,244)	down 70.1% on 2024-25
Environmental, safety and routine maintenance	£1.0m	£3.11	£7.32	£5,622 (similar: £9,280)	down 6.0% on 2024-25
Structural maintenance (resurfacing, bridges)	−£328k	£-0.98	£4.48	£-1773.00 (similar: £4,959)	—
Winter service (gritting)	£145k	£0.43	£0.77	£784 (similar: £720)	down 65.0% on 2024-25
Street lighting (including energy)	£1.9m	£5.64	£6.74	£10,195 (similar: £6,689)	down 8.8% on 2024-25

Miles of road: Department for Transport road lengths, 2025; locally managed major roads and all minor roads. More on [what council tax does and doesn't pay for](#).

What it adds up to

Tower Hamlets: net spending per resident by service, 2025-26, against the median for London boroughs

Service	Per resident	Median
Education	£1,487	£952
Adult social care	£566	£438
Children's social care	£327	£291
Environment and regulation	£179	£104
Public health	£157	£82
Housing (not council homes)	£137	£149
Planning and development	£44	£23
Parks, leisure, libraries and culture	£44	£39
Running the council	£26	£69
Policing	£3.57	£15,233
Roads and transport	£-21.12	£1.75

- Tower Hamlets spent **41.7%** of its gross service spending on its own staff in 2025-26 (median for London boroughs: 33.2%); the rest went on suppliers, contractors, grants, benefits and other running costs.
- Its published payments of £500 or more came to **£1.02bn** between 2025-08 and 2026-07. These include capital and council housing spending, so they are not a share of the figures above.
- Payments we classify as consultancy and agency staff came to **14.0%** of its staff costs (median among the 5 other London boroughs whose £500 data is read: 12.4%). The two come from different sources and periods, so this is a guide to scale, not an exact share.

What this data does and doesn't show

- These are each body's own figures, as reported to government in its revenue outturn return. Net spending is after the fees, charges and grants a service brings in.
- Your bill is for 2026-27; it is shared out using the latest published return, which covers an earlier year. The mix of spending changes little from one year to the next, but it does change.
- Council tax is not ring-fenced: this shows your bill in proportion to spending, not what your money bought. Where a precept is set aside for adult social care, it is shown against adult social care.
- No council publishes spending at street or property level, so nothing here says what was spent near you.
- Sub-service lines are the ones the national returns itemise. Councils describe their own budgets differently; their budget books and statements of accounts have more detail.

Sources

- Ministry of Housing, Communities and Local Government, [Council Tax levels set by local authorities in England: Table 10, local authority level data](#), published 25 March 2026. Open Government Licence v3.0.
- Ministry of Housing, Communities and Local Government, [Local authority revenue expenditure and financing: Revenue Outturn multi-year data set](#), published 17 September 2026. Open Government Licence v3.0.

How the split is worked out, and how the three nations' returns are matched to one list of services, is on the [methodology page](#). The dataset is on the [data page](#). See also [council tax in Tower Hamlets](#) and [everything else about Tower Hamlets](#).

Common questions

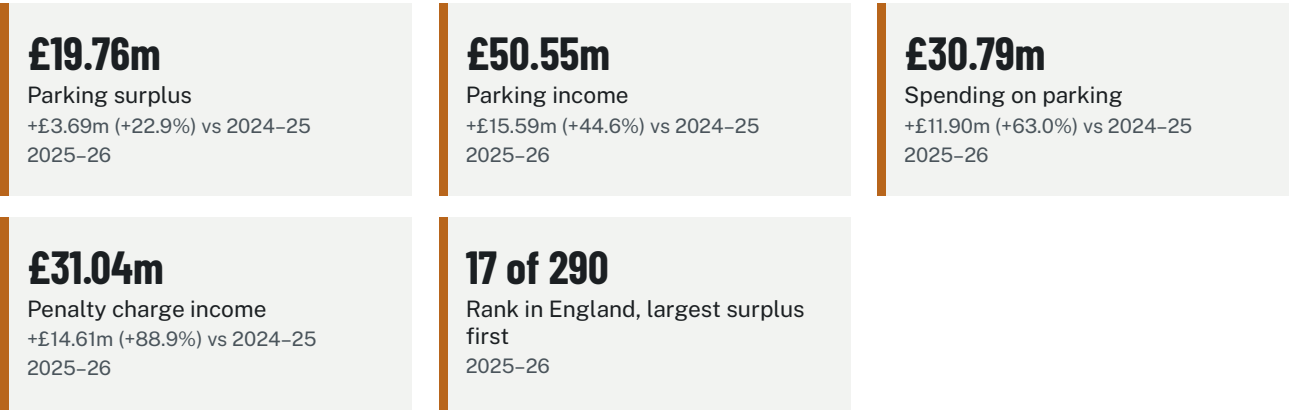
- **What does council tax pay for in Tower Hamlets?** A Band D bill of £1,837.78 is split between Tower Hamlets, Tower Hamlets: adult social care precept, this year's increase, Greater London Authority (Mayor, TfL, London Fire Brigade), Mayor's Office for Policing and Crime. In proportion to spending, the largest line is adult social care, £404.74.
- **Is council tax ring-fenced for particular services?** No. Council tax is pooled with grants, business rates and fees. The adult social care precept is the exception: councils raise it for adult social care.

Parking income in Tower Hamlets

Your area · Last updated 26 September 2026 · <https://whereyourmoneygoes.co.uk/parking/tower-hamlets/>

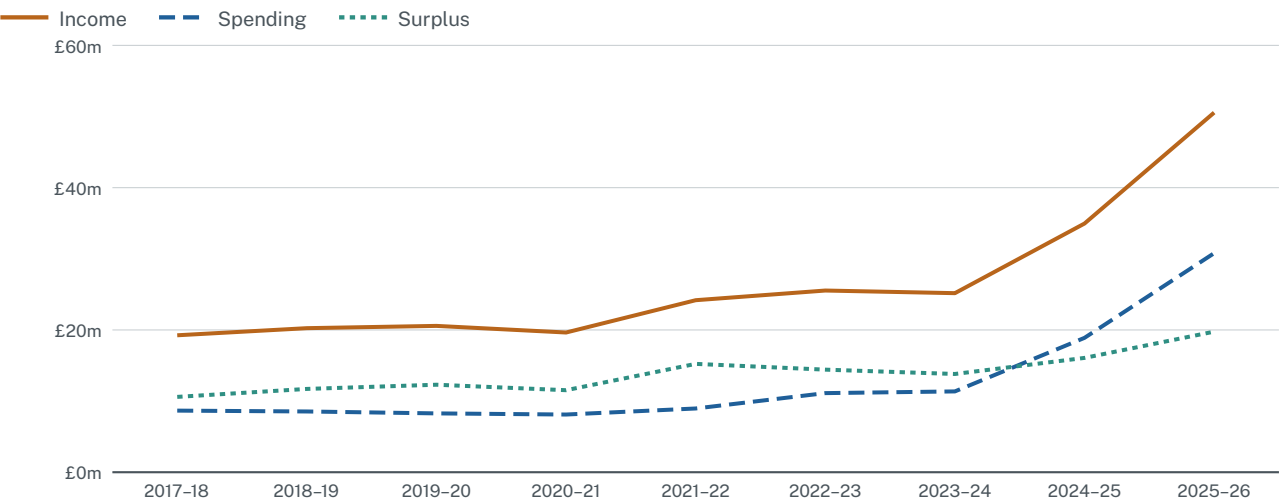
In 2025–26 Tower Hamlets took **£50.5m** in parking income and spent **£30.8m**, a **surplus of £19.8m** against £16.1m in 2024–25 (+23%), the 17th largest of 290 councils in England. Penalty charges brought in £31.0m. Figures are from the council's own return to the Ministry of Housing, Communities and Local Government.

Key figures



How much has Tower Hamlets made from parking each year?

Tower Hamlets: parking income, spending and surplus, £ million



Tower Hamlets: parking income, spending and surplus, £ million. Income: £19.25m in 2017–18, £50.55m in 2025–26. Spending: £8.66m in 2017–18, £30.79m in 2025–26. Surplus: £10.59m in 2017–18, £19.76m in 2025–26.

Tower Hamlets: on-street and car park accounts

Year	On-street income	On-street spending	Car park income	Car park spending	Penalty income
2017-18	£19.14m	£8.64m	£0.11m	£0.02m	£6.67m
2018-19	£20.11m	£8.54m	£0.14m	£0.01m	£6.73m
2019-20	£20.41m	£8.26m	£0.15m	£0.01m	£6.38m
2020-21	£19.45m	£8.11m	£0.18m	£0.01m	£6.25m
2021-22	£23.97m	£8.95m	£0.21m	£0.01m	£10.14m
2022-23	£25.32m	£11.11m	£0.22m	£0.01m	£9.81m
2023-24	£24.98m	£11.36m	£0.19m	£0.01m	£8.90m
2024-25	£34.78m	£18.88m	£0.18m	£0.01m	£16.43m
2025-26	£50.34m	£30.78m	£0.21m	£0.01m	£31.04m

All figures are cash, in the council's own return. The most recent year is a first release and may be revised. Tower Hamlets is recorded as: London.

What can Tower Hamlets spend a surplus on?

On-street parking charges and all council parking penalty charges (England and Wales)

Ring-fenced by law a ring-fenced parking account. A surplus may only be spent on parking, public transport, highway and environmental improvements and similar purposes; a deficit is made good from the general fund.

[Road Traffic Regulation Act 1984, s55, as applied in England by SI 2022/71, regs 25 and 27](#)

Council car park (off-street) tariffs

Kept by the body that collects it the council's general fund. Section 55 covers on-street parking and enforcement income, not car park fees. Not verified

[Road Traffic Regulation Act 1984, s55\(1\), and DfT statutory guidance on civil parking enforcement](#)

How does Tower Hamlets compare with other councils?

Tower Hamlets among the England councils nearest it, parking surplus 2025-26

Brighton & Hove UA	£28.08m
Nottingham City UA	£20.90m
Brent	£20.50m
Birmingham	£20.10m
Tower Hamlets (Tower Hamlets)	£19.76m
Southwark	£18.70m
Redbridge	£17.53m
Waltham Forest	£17.26m
Bournemouth, Christchurch and Poole UA	£17.16m

Ranked largest surplus first; a negative figure is a deficit. Every council is in the full tables.

[Every council's parking surplus](#), penalty charge levels and the national trend.

Tower Hamlets: spending over £500

Your area · Last updated 26 September 2026 · <https://whereyourmoneygoes.co.uk/councils/spending-over-500/tower-hamlets/>

Tower Hamlets published 55,728 payments of £500 or more between August 2025 and July 2026, worth £1.02bn in all, to 3,297 suppliers. The largest total went to Matrix SCM Limited: £45.3m across 59 payments. These are the council's own published records; the gaps in them are listed below.

Key figures

£1.02bn

Paid in payments of £500 or more, latest year

55,728

Payments

3,297

Suppliers

12 of 12

Months with payments published

What the council published

1. Augpublished
2. Septpublished
3. Octpublished
4. Novpublished
5. Decpublished
6. Janpublished
7. Febpublished
8. Marpublished
9. Aprpublished
10. Maypublished
11. Junpublished
12. Julpublished

Gaps and problems in the data, as published:

- The council publishes payments over £250; those under £500 are left out here so councils compare on the same footing.
- 1350 credits and refunds (negative amounts, £9,385,281 in all) are included, so totals are net.

Top 50 suppliers by value

Tower Hamlets: the 50 suppliers paid most, August 2025 to July 2026

Supplier	Paid	Payments
Matrix SCM Limited	£45,315,003	59
Bevan Brittan LLP Client Account	£35,473,974	21
Phoenix School	£20,158,023	82
Tower Hamlets Schools LTD	£19,744,384	76
Morpeth School	£17,075,614	86
Central Foundation Girls School	£16,861,499	78
George Green School	£15,236,270	102

Supplier	Paid	Payments
Stepney All Saints Church of England Secondary School	£15,109,372	73
LBTH SWANLEA SCHOOL	£14,841,603	75
BOW SCHOOL	£13,537,628	76
LANGDON PARK SCHOOL	£12,626,889	79
TRANSPORT FOR LONDON	£11,141,941	9
Transport Trading Limited	£10,275,958	4
Oakland School	£9,912,233	75
Cory Environmental LTD T/A Cory Riverside Energy	£9,602,313	33
Tower Hamlets GP Care Group CIC	£9,580,216	33
London East Alternative Provision	£9,111,127	65
CARE SOLUTION BUREAU	£8,364,997	159
Diversity Health and Social Care LTD	£8,132,142	116
Aon UK Ltd - Client Account	£8,057,565	10
Ilford Grand Hotel Ltd	£7,436,191	22
CUBITT TOWN JUNIOR SCHOOL	£6,930,345	78
Excelcare (Home Care Division) LTD	£6,867,840	206
Manorfield Primary School	£6,820,226	91
Bonner Primary School	£6,647,186	87
Stepney Park Primary School	£6,629,439	69
MARNER SCHOOL	£6,611,396	94
Woolmore Primary School	£6,478,585	86
Beatrice Tate School	£6,263,541	67
Ben Jonson School	£6,141,516	80
MiHomecare Limited	£5,562,791	117
Credit Suisse Securities Europe Ltd	£5,543,310	1
Westgate Solicitors Ltd	£5,442,064	13
Change Grow Live Services Ltd	£5,435,048	67
ARNHEM WHARF PRIMARY SCHOOL	£5,294,992	96
Stephen Hawking School	£5,271,931	68
Olga Primary School	£5,123,834	78
Creative Support	£5,091,911	108
Supporting Care North East Branch	£5,078,928	146
City Care Agency Ltd	£4,915,723	353
APASENTH	£4,881,342	590
MARION RICHARDSON SCHOOL	£4,834,036	75
Barts Health NHS Trust	£4,827,212	23
APASEN	£4,778,958	654
John Scurr School	£4,603,368	85
Lansbury Lawrence School	£4,590,883	81
MALMESBURY PRIMARY SCHOOL	£4,579,103	70
DH TOWER HAMLETS	£4,575,576	2,198
Folera Ltd	£4,505,603	66
HAMLETTS LTD	£4,469,237	397

Spending by category (our classification)

Payments this site classifies into each category from the supplier and the council's description; most payments fall into none. The rules are on the [methodology page](#).

Tower Hamlets: payments by category (our classification)

Consultancy and agency staff		£80,090,693
Legal fees		£73,717,029
Payments to other councils and public bodies		£17,038,509
IT and software		£11,216,370
Large outsourcing and contracting firms		£2,836,193
Conferences and events		£578,783
Catering and hospitality		£395,513
Travel and accommodation		£297,227
Communications and PR		£38,901

The supplier is another council, a police, fire or NHS body, a government department or agency, or a pension fund.

1. Barts Health NHS Trust: £4,827,212 (23 payments)
2. London Borough of Havering: £1,718,498 (10 payments)
3. East London NHS Foundation Trust: £1,492,635 (17 payments)
4. Chelsea and Westminster Hospital NHS Foundation Trust: £1,421,417 (22 payments)
5. London Borough Of Newham: £1,013,413 (15 payments)
6. London Borough of Camden: £708,895 (6 payments)
7. Homerton Healthcare NHS Foundation Trust: £627,383 (13 payments)
8. Lux Mundi Catholic Academy Trust T/A St Elizabeth: £525,446 (29 payments)
9. Lux Mundi Catholic Academy Trust T/A Bishop Challoner Catholic School: £523,455 (16 payments)
10. NHS North East London ICB(QMF): £500,096 (5 payments)

The supplier is one of a named list of large firms that run council services under contract. A payment to one is often a routine instalment on a long contract.

1. Kier Construcion Ltd: £1,099,638 (4 payments)
2. OCS GROUP UK LIMITED: £818,720 (80 payments)
3. Churchill Contract Services Limited: £746,899 (8 payments)
4. CAPITA BUSINESS SERVICES LTD: £170,935 (7 payments)

The supplier is a law firm or chambers, or the council describes the payment as legal fees, counsel or court fees.

1. Bevan Brittan LLP Client Account: £35,473,974 (21 payments)
2. Westgate Solicitors Ltd: £5,442,064 (13 payments)
3. TV Edwards Solicitors (Client Account): £3,645,296 (14 payments)
4. HUGGINS & LEWIS FOSKETT SOLICITORS: £3,272,351 (2 payments)
5. SHAHID RAHMAN SOLICITORS: £1,714,410 (4 payments)
6. Pellys Solicitors Ltd: £1,150,000 (2 payments)
7. A H Page Solicitors: £1,092,498 (3 payments)
8. Waterstone Chambers LLP Client account: £1,091,779 (3 payments)
9. JMW Solicitors LLP: £939,757 (4 payments)
10. Kuddus Solicitors London Ltd Client Account: £833,166 (2 payments)

The supplier is a recruitment agency or consultancy on a named list, or the council describes the payment as consultancy, agency or interim staff, or professional fees.

1. Matrix SCM Limited: £45,315,003 (59 payments)
2. Aon UK Ltd -Client Account: £7,983,684 (8 payments)
3. Countryside Properties (UK) Limited: £2,696,271 (13 payments)

4. The Mayors Office for Policing and Crime: £2,004,849 (13 payments)
5. Lumensol Ltd: £1,914,747 (29 payments)
6. Zurich Municipal: £1,878,260 (5 payments)
7. Mace Ltd: £1,856,177 (3 payments)
8. MPD FM Limited: £1,050,465 (115 payments)
9. Teachers Pensions: £854,657 (3 payments)
10. ERNST & YOUNG LLP: £685,590 (5 payments)

The supplier is on a named list of IT and telecoms firms, or the council describes the payment as software, licences, IT, hardware, hosting or telephony.

1. SoftwareONE UK Ltd: £2,088,113 (4 payments)
2. Centerprise International Ltd: £1,445,521 (3 payments)
3. CIVICA UK LTD: £788,046 (17 payments)
4. INSIGHT DIRECT (UK) LTD: £765,565 (43 payments)
5. Nec Software Solutions Uk Limited: £645,530 (34 payments)
6. Zellis UK Ltd: £426,464 (4 payments)
7. XMA Ltd: £370,737 (16 payments)
8. Access Uk Limited: £362,435 (13 payments)
9. UNIT4 Business Software LTD: £299,302 (4 payments)
10. British Telecom: £265,154 (21 payments)

The council describes the payment as advertising, marketing, publicity or public relations. Recruitment and statutory notices are left out.

1. Allium UK Holding Ltd: £17,487 (1 payment)
2. The Day News & Media Ltd: £9,174 (1 payment)
3. Hemming Group Ltd: £7,950 (1 payment)
4. CAN Digital Solutions: £2,000 (1 payment)
5. Association of Democratic Services Offi: £620 (1 payment)
6. Sanglap Media Group Limited T/A Bangla Sanglap: £600 (1 payment)
7. PeopleScout Limited: £569 (1 payment)
8. Voucherline Ltd: £500 (1 payment)

The council describes the payment as a conference, seminar, exhibition, event or venue hire.

1. Kwest Research: £86,509 (4 payments)
2. Gary Beestone Limited: £65,687 (3 payments)
3. LIEC Plc t/a Excel London: £43,164 (2 payments)
4. Public-i: £36,165 (1 payment)
5. Kois Miah Photography: £29,510 (13 payments)
6. Face Events LTD: £27,315 (7 payments)
7. Four Communications Ltd: £25,516 (2 payments)
8. R & A Events & Maintenance Ltd: £24,990 (1 payment)
9. Arts Without Borders: £24,700 (2 payments)
10. The Poetry Society: £20,100 (2 payments)

The council describes the payment as travel, fares, flights, subsistence or hotels. Homeless and temporary accommodation, and home to school and client transport, are left out.

1. City Care Agency Ltd: £229,370 (17 payments)
2. Pure Care Agency Ltd: £17,382 (3 payments)
3. Centre 404: £8,272 (1 payment)
4. Potton Kare Services Ltd: £7,576 (6 payments)

5. Nubha Social Care: £5,865 (3 payments)
6. E4 Law Limited T/A Lextox: £4,766 (4 payments)
7. DNA Legal Ltd: £4,609 (2 payments)
8. The Lucy Faithfull Foundation: £3,762 (1 payment)
9. Mile End Car Hire Limited: £3,127 (4 payments)
10. REMARK! LTD: £2,880 (2 payments)

The council describes the payment as catering, hospitality or refreshments. School meals are left out.

1. CARE PREMIER LTD: £169,656 (10 payments)
2. J.Scott & Sons Ltd: £89,460 (25 payments)
3. The Tourism Media Group Ltd: £31,424 (2 payments)
4. Nisbets PLC: £15,587 (19 payments)
5. R & A Events & Maintenance Ltd: £13,110 (2 payments)
6. Easy Gourmet Ltd: £11,559 (1 payment)
7. Capital Kids Cricket: £9,500 (1 payment)
8. All Seasons Foods: £8,141 (7 payments)
9. Chelsea Spice & Grill Ltd: £7,180 (3 payments)
10. W V Howe LTD: £6,152 (9 payments)

Spending by the council's own service areas

Tower Hamlets: payments by service area, as the council labels them

No Service Specified	£535,168,658
Adult Social Care	£146,095,951
Education Services	£99,928,099
General Fund/Council Fund	£63,523,144
Corporate & Democratic Core	£44,004,344
Children's Social Care	£39,116,901
Public Health	£29,178,499
Environmental and Regulatory Services	£17,142,522
HRA Expenditure	£13,819,834
Highways and Transport Services	£13,028,013
Planning Services	£7,289,165
Other Operating Income and Expenditure	£5,961,930
Cultural and Related Services	£5,871,443
Central Services to the Public	£2,465,466
HRA Income	£39,240

Who is paid for grounds, street cleaning, roads and bins?

The suppliers paid most for each kind of work, where the council's own labels say what the payment was for (our matching). A council that does the work with its own staff pays mostly wages, which are not in this data, so a short list here can mean the work is done in-house.

Parks and open spaces (including play areas): largest suppliers

Aps LTD	£209,474
MPD FM Limited	£152,888
The Arch Company Properties Limited	£95,586
JC Coster (Metalworks) Ltd	£86,653
Wetton Cleaning Services LTD	£35,011
Friends of Tower Hamlets Cemetery Park	£31,900
MILLDOME LTD	£30,026
Broxap Ltd	£26,574
Mudchute Association	£23,250
The Bromley by Bow Centre	£20,685

Road and bridge maintenance: largest suppliers

Ruskins Trees & Soil Biology Ltd	£7,673
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Waste collection: largest suppliers

SMI Group	£187,746
Storm Environmental Limited	£105,616
Imperial Polythene Products Limited	£81,031
Charlton Environmental Ltd	£76,346
Powerday PLC	£37,839
Mr L Carr T/A Fleet Maintenance Services	£35,870
Aquam Water Services	£34,534
Whitespace Work Software Limited	£32,361
GREENER SOLUTIONS LTD	£26,679
City Of London Corporation	£24,893

Consultancy and agency against the pay bill

Payments we classify as consultancy and agency staff came to **14.0%** of Tower Hamlets's own staff costs in its 2025-26 revenue return, against a median of 12.4% for the other London boroughs read so far. The payments and the staff costs come from different sources and periods, so this is a guide to scale.

Search every payment

Searching needs JavaScript. Every payment is in [one JSON file](#).

Every payment, as the council published it, is in [one JSON file](#); the search can download any selection as CSV.

What this data does and doesn't show

- It is the council's own record of payments of £500 or more. It leaves out salaries, most staff costs and many internal costs, so it is not the council's whole spending.
- Descriptions are the council's own and vary in quality; some are codes, some are blank, and some supplier names are withheld to protect individuals.
- A large payment to one supplier is often a routine instalment on a long contract that was tendered openly.
- The categories and the matching to services are this site's classification from keywords, not the council's. The rules are on the [methodology page](#).

Sources

Tower Hamlets, spending over £500, [published here](#). Licence as the council states it: not stated (page says published under a licence allowing wide re-use). Checked 2026-09-24; files read 2026-09-26.

- [CSV July 2026](#) (2026-07), file dated 2026-09-08: 5,568 payments of £500 or more. Read 2026-09-26.
- [CSV June 2026](#) (2026-06), file dated 2026-08-20: 4,731 payments of £500 or more. Read 2026-09-26.
- [CSV May 2026](#) (2026-05), file dated 2026-08-20: 4,652 payments of £500 or more. Read 2026-09-26.

- [CSV April 2026](#) (2026-04), file dated 2026-08-17: 455 payments of £500 or more. Read 2026-09-26.
- [CSV March 2026](#) (2026-03), file dated 2026-08-17: 5,227 payments of £500 or more. Read 2026-09-26.
- [CSV February 2026](#) (2026-02), file dated 2026-04-13: 5,112 payments of £500 or more. Read 2026-09-26.
- [CSV January 2026](#) (2026-01), file dated 2026-04-13: 4,747 payments of £500 or more. Read 2026-09-26.
- [CSV December 2025](#) (2025-12), file dated 2026-02-20: 5,866 payments of £500 or more. Read 2026-09-26.
- [CSV November 2025](#) (2025-11), file dated 2025-12-10: 4,485 payments of £500 or more. Read 2026-09-26.
- [CSV October 2025](#) (2025-10), file dated 2025-12-10: 5,570 payments of £500 or more. Read 2026-09-26.
- [CSV September 2025](#) (2025-09), file dated 2025-12-10: 4,834 payments of £500 or more. Read 2026-09-26.
- [CSV August 2025](#) (2025-08), file dated 2025-10-03: 4,481 payments of £500 or more. Read 2026-09-26.
- [CSV July 2025](#) (2025-07), file dated 2025-08-30: 5,474 payments of £500 or more. Read 2026-09-26.

Tower Hamlets: senior pay and councillor allowances

Your area · Last updated 26 September 2026 · <https://whereyourmoneygoes.co.uk/councils/pay-and-allowances/tower-hamlets/>

In its draft statement of accounts for 2025-26, Tower Hamlets reports total remuneration of **£286,502** for its chief executive (including employer pension contributions), **73** employees paid £100,000 or more, and **£993,000** paid in members' allowances.

Key figures

£286,502 Chief Executive, 2025-26	73 Staff paid £100,000 or more, 2025-26	£993,000 Members' allowances, 2025-26
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Chief Executive

Total remuneration of **£286,502** in 2025-26, including employer pension contributions. That is down 1.4% on 2024-25 (£290,645). The median among the 2 other London boroughs collected so far is £268,267.

From the accounts: Mr S Halsey - Chief Executive. 2025/26: salary, fees and allowances (permanent) 243,114; pension contribution 43,388; total 286,502. 2024/25: 246,699; 43,946; 290,645. The salary column is marked 'inclusive of oncosts and agency fees where applicable'. Total excluding pension is not printed.

PDF pages 85-86 (printed pages 84-85), Note 30

Employees paid £50,000 or more

2,741 employees in 2025-26, up 10.7% on 2024-25 (2,476). 73 were paid £100,000 or more, 21.8 per 100,000 residents. The median among the 5 other London boroughs collected so far is 33.2 per 100,000.

Tower Hamlets: employees by pay band, as printed

Band	2025-26	2024-25
£50,000 to £54,999	703	674
£55,000 to £59,999	624	632
£60,000 to £64,999	520	469
£65,000 to £69,999	328	242
£70,000 to £74,999	174	149
£75,000 to £79,999	140	86
£80,000 to £84,999	46	55
£85,000 to £89,999	57	52
£90,000 to £94,999	57	35
£95,000 to £99,999	19	22
£100,000 to £104,999	17	11
£105,000 to £109,999	7	13
£110,000 to £114,999	12	9
£115,000 to £119,999	7	8
£120,000 to £124,999	7	5
£125,000 to £129,999	8	4
£130,000 to £134,999	4	7
£135,000 to £139,999	5	2
£140,000 to £144,999	5	0
£145,000 to £149,999	0	1
£150,000 to £154,999	1	0

Senior officers listed separately are not in these counts. From the accounts: 'Numbers of the Council's other employees receiving more than £50,000 remuneration for the year (excluding employer's pension contribution) ... only officers whose full remuneration is reflected in the preceding Senior Employees note have been excluded'; includes compensation for loss of office. Totals 2,741 (2025/26) and 2,476 (2024/25). The note does not say whether school staff are included. Dashes recorded as 0.

Source: Tower Hamlets, [London Borough of Tower Hamlets Draft Annual Financial Report 2025/26 Unaudited](#) (draft), PDF page 87 (printed page 86), Note 30. Read by hand; checked 2026-09-24.

Councillors' allowances

£993,000 in 2025-26, up 0.3% on 2024-25 (£990,000), or £2.97 per resident. The median among the 5 other London boroughs collected so far is £5.35 per resident.

From the accounts: "The Council paid the following amounts to Members of the council during the year. Allowances 993 (2024/25 990); Total 993 (990) £'000" (PDF page 84 (printed page 83), Note 29)

Published allowances: .

What this data does and doesn't show

- Every figure is as Tower Hamlets printed it, in accounts that have not yet been audited. Counts in the £100,000 figure are our sum of the council's bands.
- Comparisons are with the other London boroughs read so far; no national figure is published for England.
- The Council report 'Member Allowances Scheme for 2025/26' (26 February 2025) read here refers to 'the Basic Member Allowance from £11,898' and the IRP-recommended £15,960 but the extracted text does not state the adopted 2025/26 amount (press reports give £12,792, not used). No annual allowances-paid publication was located in the time available.

Sources and licences

Every dataset behind the figures in this document, with its publisher, the date its figures are as of, and the licence they are used under.

Source	Publisher	Figures as of	Licence	Used in
Council Tax levels set by local authorities in England	Ministry of Housing, Communities and Local Government	the 2026–27 financial year	Open Government Licence v3.0	Tower Hamlets: your area; Council tax in Tower Hamlets; Where your council tax goes in Tower Hamlets
https://www.gov.uk/government/collections/council-tax-statistics				
Local authority revenue expenditure and financing: revenue outturn multi-year data set (RO2 parking)	Ministry of Housing, Communities and Local Government	the 2025–26 financial year	Open Government Licence v3.0	Tower Hamlets: your area; Parking income in Tower Hamlets
https://www.gov.uk/government/statistics/local-authority-revenue-expenditure-and-financing-england-revenue-outturn-multi-year-data-set				
Local authority revenue expenditure and financing: Revenue Outturn multi-year data set	Ministry of Housing, Communities and Local Government	17 September 2026	Open Government Licence v3.0	Where your council tax goes in Tower Hamlets
https://assets.publishing.service.gov.uk/media/6ab26ffffe72ed1e2b02ee74/Revenue_Outturn_time_series_data_v4.csv				
legislation.gov.uk and official guidance, provision by provision	legislation.gov.uk	22 September 2026	Open Government Licence v3.0 (legislation.gov.uk)	Parking income in Tower Hamlets
https://www.legislation.gov.uk/				

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Generated on 26 September 2026. The live version, which may have newer figures, is at <https://whereyourmoneygoes.co.uk/reports/#council-tower-hamlets>.